

# UOAP

PASSPORT

WINTER 2020

UNIVERSAL  
ORLANDO RESORT





# YOU ALWAYS MAKE OUR YEAR

**YOU'RE OUR HEROES. WHAT. A. YEAR.**

2020 is definitely one for the history books. We opened an amazing new stunt show that is exceeding all expectations and are putting the finishing touches on a new Value hotel that you're gonna love.

We're excited to see you in the parks again! We always knew you were the heart and soul of Universal Orlando, but you really came through, showing up and keeping us hopeful. Those of you who stayed home out of an abundance of caution were still with us on social media, sharing with the community, encouraging each other, and encouraging us. We want to sincerely thank you. This is what being part of the UOAP family is all about.

**THANK YOU PASSHOLDERS!**





# IT'S GOING TO BE AN AMAZING YEAR

LET'S LOOK FORWARD TO WHAT'S IN STORE IN 2021.

## CAN YOU HEAR THE ROAR?

Get ready for a new species of roller coaster. Speeding through the jungle, rising high above the terrain, it's the Jurassic World VelociCoaster, forever changing the familiar landscape of the park. It's unlike anything you've experienced before as a Passholder. The VelociCoaster is coming Summer 2021 to Universal's Islands of Adventure.

Check out the latest trailer for The VelociCoaster and stay connected with updates [here](#).

## STAY UP TO DATE

Check the Passholder website for the latest news and offers at [UniversalOrlando.com/Passholder](https://www.universalorlando.com/passholder)

# HOW TO DO THE HOLIDAYS AS A UOAP



Are you ready to go dashing through the woah? Put on that ugly sweater and join us. We can't wait to see our UOAP Family this holiday season. Enjoy a festive walk-through where guests can see parade balloons and floats up-close. Plus, you'll get a photo opportunity with Santa. We also have some special things waiting for you, like some of the goodies below.

## BUTTONS, MAGNETS, ORNAMENTS! OH MY!

### NOVEMBER'S BUTTON\* IS RIGHT AS RAIN

Available starting  
Nov 1, 2020,  
while supplies last.

Rain or shine, this one's a keeper for your collection.

One per Passholder while supplies last.



### YOUR HOLIDAY MAGNET†

Available starting  
Nov 1, 2020,  
while supplies last.

These lights are squirrel-proof!

One per Passholder while supplies last.



#### BUTTON & MAGNET PICK-UP LOCATIONS:

UOAP Lounge in Universal Studios Florida from 11 am-4 pm or Toon Extra in Universal's Islands of Adventure during normal operating hours.

### THE 2020 UOAP ORNAMENT\*

Available starting Nov. 1, 2020,  
while supplies last.

This porcelain keepsake is just for Passholders. \$10 plus tax. The year-round Premier Passholder 15% discount and Preferred 10% discount apply.



#### ORNAMENT PURCHASE LOCATIONS:

Available at the UOAP Lounge in Universal Studios Florida and Port of Entry Christmas Shoppe in Universal's Islands of Adventure.

### GO HOLIDAY SHOPPING AND GET A DISCOUNT‡ FOR NEXT YEAR

Nov. 1 – Dec. 31, 2020

When you spend \$125 (pre-tax) or more in a single-transaction at select Universal Orlando owned and operated merchandise locations, receive a \$30 discount to use toward a single purchase of \$60 (pre-tax) or more Jan. 1 – 31, 2021.

Show your Pass at the time of purchase to qualify for this offer. Not valid on Game Plays, photos, collectibles, Universal Express Passes, third party locations, non-discountable merchandise and other non-retail locations.

**REVIEW IMPORTANT  
SAFETY GUIDELINES BEFORE VISITING AT**  
[UniversalOrlando.com](https://www.universalorlando.com)



# SAVOR THE SEASON

FROM SEASONAL MENU ITEMS TO DISCOUNTS,  
IT'S GREAT TO BE A PASSHOLDER THIS TIME OF YEAR.

HOLIDAY MENU ITEMS AVAILABLE NOV. 14, 2020 - JAN. 3, 2021.

## UOAP EXCLUSIVE DINING LOCATIONS

**Now - Dec. 31, 2020**

For a limited time, Passholders have access to an exclusive dining room and menu items at the following locations:

- Confisco Grille in Universal's Islands of Adventure
- Lombard's Seafood Grille in Universal Studios
- Burger Digs in Islands of Adventure

Enjoying special menu items prepared only for our UOAP family. Standard Premier and Preferred Passholder discounts apply (excludes prix fixe menu, alcohol and gratuity).

## HOLIDAY TREAT TRAIL®

**Nov. 14, 2020 - Jan. 3 2021**

Pick up a Holiday Treat Trail brochure. Purchase all five participating holiday treats from across Universal Orlando Resort, get your brochure stamped at each location, and when you're done, a special trail completion treat awaits at the end of your adventure.

## PASSHOLDER PERK

### DINING DISCOUNT™

**Now - Dec. 31, 2020**

Premier Passholders – 25% discount  
Preferred Passholders – 20% discount  
Power and Seasonal Passholders – 10% discount at select dining locations.

Visit [link](#) for all these delicious locations.



TO SEE ALL YOUR  
HOLIDAY BENEFITS, GO TO  
[UNIVERSALORLANDO.COM/APHOLIDAYS](http://UNIVERSALORLANDO.COM/APHOLIDAYS)

## BEVERAGES

### • Chestnut Praline Cold Foam Cold Brew

Sweetened cold brew with a chestnut praline sweet cream cold foam.

Available at Starbucks®.



## ENTRÉES

### • Brown Stew Chicken

A holiday favorite in the Caribbean, this dish combines cut chicken stewed in a rich gravy with scotch bonnet peppers, onions and carrots. Served over rice and peas.

Available at Bob Marley - A Tribute to Freedom<sup>SM</sup> in CityWalk.

### • Thanksgiving Dinner Crêpe

Oven roasted turkey breast, savory herb stuffing, cornbread croutons, cranberry raisins, sage turkey gravy.

Available in Central Park Crêpes.



## SWEETS

### • Snowman Doughnuts

Made up of two doughnuts: These yeast doughnuts are dipped in vanilla icing. The head is filled with white chocolate mocha, and the body is filled with chocolate peppermint.

Sold separately. Available at Voodoo Doughnut in CityWalk.



### • Peppermint Beignet Sundae

Rich vanilla ice cream surrounded by cinnamon sugared beignets and topped with strawberry hurricane sauce, peppermint hot fudge and crushed candy cane.

Available at Pat O'Brien's® in CityWalk.

### • Gingerbread Shake

Gingerbread, vanilla soft serve base, caramel cinnamon chocolate ganache, topped with gingerbread man cookie.

Available at The Toothsome Chocolate Emporium & Savory Feast Kitchen in CityWalk.



# 12 WAYS TO ADD HOLIDAY CHEER

Here's a Holidays Checklist to keep you in the spirit. There's always something awesome going on in the parks and CityWalk. Happy Holidays, Family!

**DOWNLOAD** to your phone

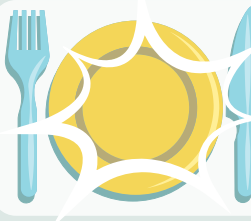


**1** GET YOUR DECEMBER BUTTON\* IN TOON EXTRA

**3**



FIND EARL THE SQUIRREL IN THE CHRISTMAS TREE IN NEW YORK



**2**

ENJOY THE DECEMBER SPECIAL MENU ITEM

**4**

GO ON A SHOPPING SPREE AT THE UOAP LOUNGE IN UNIVERSAL STUDIOS FLORIDA



**5**

VISIT PORT OF ENTRY CHRISTMAS SHOPPE IN ISLANDS OF ADVENTURE



**7**

INDULGE IN HOLIDAY DOUGHNUTS AT VODOO DOUGHNUT



**6**

SAVOR A HOT BUTTERBEER™ NOW IN SEASON

**9**

GET YOUR HOLIDAY SHOPPING DONE AT THE NEW HOLIDAY TRIBUTE STORE



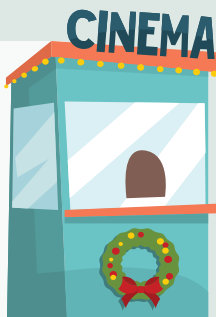
**8**

FEAST ON HOLIDAY BUFFETS AT SELECT HOTELS



**11**

CATCH A MOVIE AT UNIVERSAL CINEMARK WITH \$3 OFF\* ADMISSION AVAILABLE AFTER 6PM



**10**

HIKE THE NEW HOLIDAY TREAT TRAIL®

**12**

GO ON THE HOLIDAY TREE HUNT™





# CANDY CANE CREME BRULEE

**This holiday favorite can be found at Lombard's Seafood Grille in Universal Studios. But why wait? Make it now!**

## INGREDIENTS:

- 3 cups. .... Heavy Cream
- 1 ..... Vanilla Bean Paste
- 8 ..... Egg Yolks
- 3/4 cup. .... Sugar
- 1 cup. .... Whole Milk
- 2 each. .... Mini Candy Canes
- 3 Tbsp. .... Turbinado Sugar

## DIRECTIONS:

1. Preheat the oven to 275 degrees F.
2. In a medium sauce pot, over medium-high heat, add the cream, milk, candy canes, and the vanilla. Bring to a boil and remove from heat, allowing the candy canes to completely melt.
3. In a medium bowl, whisk the yolks with the sugar until the sugar is dissolved.
4. Slowly incorporate the cream mixture into the yolk and sugar mixture. Allow to rest a few minutes.
5. Pour the mixture evenly into heat safe cups. Add hot water into the baking dish or roasting pan to create a hot bath and put the pan into the oven. Bake until the custard is starting to set, yet still a little jiggly in the middle, about 20-30 minutes. Remove the brulee from the oven and let cool. Cover and refrigerate overnight .
6. Lightly sprinkle each custard with the turbinado sugar. Heat the sugar with a butane torch until caramelized.
7. While the sugar is still in liquid form, sprinkle with crushed candy canes to create a crunchy top coat.
8. Serve with whipped cream and decorate with candy cane.









# TAKE A HOLIDAY STAYCATION



UNIVERSAL ORLANDO

STANDARD ROOMS FROM  
**\$74** per night +tax

## EXCLUSIVE THEME PARK BENEFITS:

-  Early Park Admission<sup>A</sup> to The Wizarding World of Harry Potter™  
(Valid theme park admission required. Select attractions.)
-  Fun, free and easy transportation
-  Resort-wide charging privileges using your room key card
-  Free delivery to your hotel of all park merchandise purchases

Have you stayed at Universal's Endless Summer Resort - Surfside Inn and Suites yet? You should see what your UOAP family is saying about it on the [UOAP Facebook page](#). This place is a hit. And at this price, it's a home run.

Enjoy festive environments within the hotel lobby with holiday decor and decorated Christmas trees, and a nightly menorah lighting. For Thanksgiving, Christmas, and New Year's Eve, enjoy specialty grab-and-go meals with all the traditional trimmings.

Book by 12/24/20 for travel 11/2/20 - 12/25/20.

**[BOOK NOW](#)**

[Hotel Safety Information](#)

TO SEE ALL YOUR HOLIDAY BENEFITS, GO TO [UNIVERSALORLANDO.COM/APHOLIDAYS](https://www.universalorlando.com/apholidays)



# BEST REASONS TO UPGRADE TO CABANA BAY

Why not stay a little closer and upgrade to a family suite at Universal's Cabana Bay Beach Resort for just \$99<sup>a</sup> per night? The space to spread out with the family. A winding river. That bowling alley! How do you not love this place? And at this price? Wow!

FAMILY SUITE FROM  
**\$99** <sup>a</sup>per  
night  
+tax

BOOK BY 12/24 FOR TRAVEL THROUGH 12/25/20

**BOOK NOW**

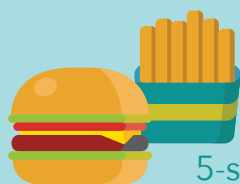


**FAMILY SUITES SLEEP UP TO 6**  
complete with a kitchenette



**GALAXY BOWL**

15% off<sup>a</sup> food at the  
10-lane bowling alley



**BAYLINER  
DINER**

5-station food court

**ATOMIC  
TONIC<sup>±</sup>**

Parents unwind  
by the pool with  
a drink or a bite



**FESTIVE DECOR  
HOLIDAY FOOD &  
NEW YEAR'S EVE  
HAPPENINGS**



<sup>a</sup>Bowling purchase required. <sup>±</sup>Must be 21+ with valid photo ID to consume alcoholic beverages.



# DISCOVER UNIVERSAL BLOG: INSIDER GUIDE

Clint Gamache • The OG ThrillGeek

## **"IT'S MY HAPPY PLACE."**

Clint Gamache has experienced the parks in every way you could imagine. As a child coming with his family for the first time, as a Team Member working his favorite Halloween event, as a longtime Passholder, as a father of three, and nowadays as a theme park expert sharing his love for theme parks and all things geeky with his own news site and podcast, ThrillGeek.

"Universal is joy to me. Entering Universal Studios (especially during Halloween Horror Nights) or Islands of Adventure brings me so much joy. It's an escape from

reality. A place to experience rides and attractions that you cannot experience anywhere else in the world."

One event in particular stands out as being Clint's home away from home. Halloween Horror Nights has created some "monstrous" memories for him whether it's having worked with his wife back in 2005 during Tales of Terror to recording the 100th episode of ThrillGeek's podcast with his friends and fellow ThrillGeek hosts at Universal Studios' Radio Broadcast Center last year.

**[READ THE REST HERE.](#)**

# KNOW IT NOW



## SAFETY GUIDELINES

Exposure to COVID-19 is an inherent risk in any public location where people are present; we cannot guarantee you will not be exposed during your visit.



## 2021 BLOCKOUT DATES ANNOUNCED

Select Passes have blackout dates. Check the Mobile App or visit the Passholder website to plan your visit.



## ALWAYS ON

See all Your Passholder Perks and get the latest updates from us at [UniversalOrlando.com/Passholder](https://www.UniversalOrlando.com/Passholder)

**Feeling old school?** Call: 1-866-PASS-4-FUN

**Always Fun:** Join the family conversation at the [UOAP Facebook Group](https://www.facebook.com/UniversalOrlando)

## IMAGERY SHOWN MAY NOT REPRESENT CURRENT OPERATIONAL AND SAFETY GUIDELINES.

FOR ALL OFFERS, a valid Annual or Seasonal Pass is required for theme park admission and must be presented at the time of purchase or offer redemption. Valid photo ID may be required. Prices, dates, times, locations and benefits are subject to change without notice. Additional restrictions and blackout dates may apply. For full offer details, visit [UniversalOrlando.com/Passholder](https://www.UniversalOrlando.com/Passholder)

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\*Not responsible for any lost, stolen or damaged buttons. One button per Passholder. Available while supplies last. Must visit designated location at Universal Studios Florida or Universal's Islands of Adventure to receive button. †Not responsible for any lost, stolen or damaged magnet. One (1) magnet per Passholder. Available while supplies last. Must visit designated location at Universal Studios Florida or Universal's Islands of Adventure. ‡Limited quantities. Premier and Preferred merchandise discounts apply. §Offer is valid for all Annual and Seasonal Passholders November 1, 2020 - December 31st 2020. To redeem, Passholder must spend \$125.00 pre-tax or more in one (1) single transaction at one of the participating Universal Orlando owned and operated merchandise locations. Game plays, photos, universal express passes, collectible items, non-discountable merchandise, third party locations and other non-retail locations are not included in offer and purchases in these areas cannot be applied to the initial \$125.00 qualifying purchase. \$30.00 merchandise credit will apply to your next purchase of \$60.00 pre-tax or more and cannot be used towards game plays, photos, universal express passes, collectibles, non-discountable merchandise, third party locations and any other non-retail purchases and expires on 01/31/21. Cannot be combined with other merchandise credit, promotions or discounts. Merchandise credit cannot be copied, reproduced, or used more than once. Merchandise credit with original purchase receipt must be presented at time of redemption. ¶The Holiday Treat Trail is available from November 14, 2020 through January 3, 2021, during normal park/venue operating hours. To participate, park guest must pick up a Holiday Treat Trail brochure from a participating location and purchase all five (5) qualifying treats at select venues within Universal Studios Florida, Universal's Islands of Adventure and Universal CityWalk, while supplies last. Guest must present brochure to a Team Member at time of purchase to receive a stamp on brochure. Park guest must present the completed brochure by January 3, 2021 at The Watering Hole in Islands of Adventure or Silver Screen Coke® in Universal Studios to receive one (1) completion treat. Separate theme park admission is required to enter the theme parks. Parking is not included. Qualifying treats cannot be redeemed using a Universal Dining Plan. Completed or partially completed brochures will not be replaced if lost, stolen or destroyed. Not redeemable for cash or substitutions. No refunds or exchanges. Dates, times, participating locations food selections and/or experience details are subject to availability, changes and/or cancellation without notice and additional restrictions may apply. ⓂThe Holiday Tree Hunt is available from November 14, 2020 through January 1, 2021. Price is \$9.95 plus tax, per brochure. The brochure indicates the location of sixteen (16) themed trees at participating locations within Universal Studios Florida, Universal's Islands of Adventure, and Universal CityWalk. Park guest may present their Holiday Tree Hunt brochure to a Team Member located at each participating location at time of visit to receive a stamp on brochure. Park guest must present the brochure by January 1, 2021 at the Universal Studios Store at Universal Studios or Islands of Adventure Trading Company at Islands of Adventure to receive one (1) ornament selected by Universal Orlando Resort. Park guest does not need to obtain any tree stamps to redeem the ornament. Separate theme park admission is required to enter the theme parks. Parking is not included. Brochures and ornaments will not be replaced if lost, stolen or destroyed. No refunds or exchanges. Only valid during normal park/venue operating hours. ⓃOffer is available to Universal Orlando Passholders from October 1 - December 31, 2020 at select restaurant locations. Offer excludes alcoholic beverages, gratuity or tax. This offer cannot be combined with any other offer, promotion, discount or prior purchase. Not valid for special events. Only valid during normal operating hours. Participating locations are subject to change without notice and venue operating hours may vary by location. Merchandise is not included. Ⓟ\$3 off admission to after 6pm showings at Universal Cinemark for Passholder and up to one guest (excludes Senior Mondays, \$5 Tuesdays and matinees). ⓆAll prices and options are subject to availability and to change without notice and additional restrictions may apply. Must present valid Seasonal or Annual Pass at check-in, one per annual pass credential. Rates for Universal's Endless Summer Resort - Surfside Inn and Suites and Universal's Cabana Bay Beach Resort are based on Value 1 season rates in a standard room double occupancy. Rate is valid for stays most nights Sunday - Thursday for travel between 11/2/20 - 11/24/20 and 11/29/20 - 12/25/20. Additional rates also available for travel between 11/25/20 - 11/28/20. Rates and discounts vary by hotel, length of stay, room type, travel dates, season and are subject to availability. Rates are higher on Friday/Saturday and holidays. Rates are per night plus tax and the number of rooms available at these rates is limited. No group rates or other discounts apply. Blackout dates and other restrictions may apply. Reservations must be booked by 12/24/20 and are subject to availability. Travel must be completed during promotional period(s). ⓇRequires theme park admission. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to either Universal Studios Florida or Universal's Islands of Adventure and thirty (30) minutes prior to regularly scheduled park opening at Universal's Volcano Bay as determined by Universal Orlando. Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply. The available theme park(s), attractions, and times for Early Park Admission vary based on operational and weather considerations and are subject to change without notice. Parks, attractions or entertainment may close due to refurbishing, capacity, weather or special events; change operating hours; and otherwise change or be discontinued without notice and without liability to the owners of Universal Orlando Resort. Jurassic World is a trademark and copyright of Universal Studios and Amblin Entertainment, Inc. Licensed by Universal Studios. All Rights Reserved. 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