

UNIVERSAL ORLANDO RESORT

GUIDE FOR Rider Safety and Accessibility

ver. 2023.07



UNIVERSAL STUDIOS FLORIDA AND
UNIVERSAL ISLANDS OF ADVENTURE

Welcome to Universal Orlando Resort

We have provided this guide to give you as much detailed information about each attraction experience as possible. Our goal is to ensure that everyone is able to make well-informed decisions about their ability to safely, comfortably, and conveniently experience each of our attractions. If, at any time, you feel that you do not have enough information to make these decisions, please feel free to contact us.

Additionally, we have included specific information for Guests with disabilities. This information provides a clear outline of the accommodations at each attraction, as well as the physical requirements for entering or exiting ride vehicles and other attraction areas. It is important to note that although all of our Attractions Attendants are eager to make your day as pleasant as possible, they are not trained in lifting or carrying techniques and therefore cannot provide physical assistance. We suggest that Guests with disabilities bring a companion who can provide any physical assistance that may be needed.

Our goal is to provide the best accommodations possible to all of our Guests. With the information that follows, and with the information our Team Members can provide in answering questions, we are confident the experience you have with us will exceed your expectations.

How to Contact Us

You can message us at guestservices@universalorlando.com. Guest Services Coordinators are available seven days a week from 8:30am – 8 pm and make every effort to respond to messages in 24 to 48 hours. If you require an immediate response, please call us at 407-224-4233, option 5 (five).

Participate Responsibly

Failure to follow posted guidelines may result in serious injury or expulsion from the park.

Terms and Conditions

Parks, Attractions or Entertainment may close due to refurbishing, capacity, weather, or special events; change operation hours and otherwise change or be discontinued without notice and without liability to the owners of Universal Orlando Resort.

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Attraction Information Symbol Descriptions

Ride Warning Signs can be found at the entrance of each ride to help determine the attractions that are suitable for Guests based on their abilities. You will see the following symbols used throughout the Attraction Information Section and our Ride Warning Signs:



Metal detectors used at this attraction.



Remain standing on the moving walkway at all times.



Attraction is not allowed for Guests with a history of heart conditions or abnormal blood pressure.



Attraction is not allowed for Guests with back, neck, or similar physical conditions.



Expectant mothers are not allowed on this attraction.



Attraction is not recommended for Guests susceptible to motion sickness or dizziness.



Attraction is not recommended for Guests who are susceptible to fear of heights.



Attraction is not recommended for Guests who have medical sensitivity to strobe effects.



Attraction is not recommended for Guests who have medical sensitivity to fog effects.



Attraction is not recommended for Guests who have fear of enclosed spaces.



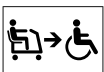
Attraction is not allowed for Guests wearing casts.



Attraction is not allowed for Guests with recent surgery or other conditions that may be aggravated by this ride.



Guests must be able to transfer to the ride vehicle seating with assistance from another member of their party. Attraction Attendants may not assist.



Guests must transfer to a standard wheelchair.



Guests may remain in their standard wheelchair throughout the attraction experience. PLEASE NOTE: this does not apply to Electric Convenience Vehicles (ECV) or motorized wheelchairs.



Guests may remain in their Electric Convenience Vehicle (ECV) or motorized wheelchairs throughout the attraction experience.



Guests must be of the indicated height to experience this attraction.



Guests must be within this range of height to experience this attraction. Guests outside this range may not ride.



Parental discretion is recommended due to mature themes, frightening images, and/or intense sound effects which may include pyrotechnics and gunfire.



Closed Captioning/Assistive Listening Devices are available at this attraction. Ask an Attractions Attendant for details.



Open Captioning queue monitors available at this attraction. Ask an Attractions Attendant for details.



Please see an attendant for an assistive listening device.



Large print scripts with Braille are available for loan.



Attraction/ride vehicle can accommodate service animals.



Attraction/ride vehicle not accessible for service animals. Service animal kennel available upon request.



Guests **must secure** prosthetic limbs before riding to prevent hazards or loss due to ride forces.



Guests **must remove** prosthetic limbs before riding to prevent hazards or loss due to ride forces.



One natural leg must fit underneath the shin guard. Prosthetic limbs must be secured to prevent hazards or loss due to ride forces. Please see an attendant for assistance.

Rider Requirements

For most rides and attractions, you must be able to independently maintain an upright position, and brace and support your torso, neck, and head while absorbing sudden and dramatic movements throughout the experience. For additional requirements, please consult the ride and attraction listing in this guide. If you have any questions, please see an Attractions Attendant or contact Guest Services.

Accessibility Accommodations

At Universal Orlando we are proud of providing accommodations that create a welcoming, inclusive environment and accessible experiences for our Guests. The queue experience at the majority of our attractions is an integral part of telling the story of the overall attraction experience. As a result, we have constructed our queues to be accessible to Guests using wheelchairs (with the exception of Pteranodon Flyers at Universal Islands of Adventure).

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ATTRACTION ASSISTANCE PASS

NEW | IBCCES Individual Accessibility Card (IAC) Now Required.

At Universal Orlando, we provide both inclusive environments and accessible experiences for our Guests. The queue experience is an integral part of telling the story of the overall attraction experience.

Universal Orlando has developed an Attractions Assistance Pass for Guests whose disability prevent them from waiting in a conventional attraction queue environment. Guests requesting an attraction queue accommodation must obtain the IBCCES Individual Accessibility Card (IAC) by registering at www.accessibilitycard.org prior to their visit to the park. The IAC registration consists of an online application which includes uploading necessary documentation. Once all requirements for IBCCES Individual Accessibility Card are met, a Universal Orlando Team Member will contact the cardholder to discuss their request for an attraction queue accommodation.

Note: Only IBCCES can issue the IBCCES Accessibility Card, and not Universal Orlando.

Safety Advisory

FOR YOUR SAFETY

Shoes and shirts must be worn at all times. Read all health and safety requirements for each attraction as they are not all the same. You know your physical conditions and limitations; Universal Orlando does not. If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, do not experience the attraction.

RIDE INFORMATION

For your safety and the safety of others, always face forward, keeping your hands and feet inside the ride vehicle at all times. Remain seated until the ride comes to a complete stop and you receive instruction to exit the vehicle.

LOST ITEMS

Never attempt to recover a lost item while riding. Notify an Attractions Attendant for assistance and we will do everything we can to recover your property as quickly as possible.

RESTRAINT SYSTEMS

All passenger restraint systems, including lap bars, shoulder harnesses, and seat belts must be positioned and fastened properly to assure guest safety. Guests who do not fit properly within any safety restraint will not be permitted to ride.

Guests whose waistline is at least 40" (102cm) or greater may not be accommodated on the following rides and are strongly encouraged to try the test seats provided at the entrance of the attractions to ensure their ability to ride.

ISLANDS OF ADVENTURE

- Doctor Doom's Fearfall®
- Dudley Do-Right's Ripsaw Falls®
- Hagrid's Magical Creatures Motorbike Adventure™
- Harry Potter and the Forbidden Journey™
- The Incredible Hulk Coaster®
- Jurassic World VelociCoaster

UNIVERSAL STUDIOS

- Harry Potter and the Escape from Gringotts™
- Hollywood Rip Ride Rockit
- Race Through New York Starring Jimmy Fallon
- Revenge of the Mummy

Guests whose waistline is at least 40" (102cm) or greater may not be accommodated on the following rides.

ISLANDS OF ADVENTURE

- The Amazing Adventures of Spider-Man®
- The Cat in the Hat™
- Flight of the Hippogriff™
- The High in the Sky Seuss Trolley Train Ride!™
- Jurassic Park River Adventure
- Pteranodon Flyers

UNIVERSAL STUDIOS

- Despicable Me Minion Mayhem
- MEN IN BLACK™ Alien Attack™
- The Simpsons Ride™
- TRANSFORMERS™: The Ride-3D

MAGNETIC FIELDS

Many common devices produce electric or magnetic fields. They are used in everyday life as well as in our parks. The magnetic fields are generally confined to the equipment and should pose no concern as our Guests are not exposed to the proximity of the fields. Please see an Attractions Attendant for further information.

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LOOSE AND FREE-FLOWING ARTICLES

Loose articles such as cell phones, photography devices, umbrellas, and keys are prohibited at most attractions and should be left with a non-rider or secured in a locker.

In addition, items that could potentially extend out of the ride vehicle, either before or during the ride experience, should be properly secured before riding. Excessively long hair, long and flowing articles of clothing, and/or accessories must be removed, tucked in, or tied back.

LOCKERS

Lockers are available at the entrance of the following attractions (additional fees may apply):

ISLANDS OF ADVENTURE

- Dudley Do-Right's Ripsaw Falls®
- Hagrid's Magical Creatures Motorbike Adventure™
- Harry Potter and the Forbidden Journey™
- The Incredible Hulk Coaster®
- Jurassic Park River Adventure
- Jurassic World VelociCoaster
- Popeye & Bluto's Bilge-Rat Barges®

UNIVERSAL STUDIOS

- Harry Potter and the Escape from Gringotts™
- Hollywood Rip Ride Rockit
- MEN IN BLACK™ Alien Attack™
- Revenge of the Mummy

METAL DETECTORS



Guests wishing to experience Jurassic World VelociCoaster, The Incredible Hulk Coaster® and Hollywood Rip Ride Rockit will be required to pass through a metal detector as loose articles are strictly prohibited on these attractions.

General Information

PARKING

Guests entering the Toll Plaza with an Accessible Parking Permit will be directed to our accessible parking spots.

WHEELCHAIR RENTAL

If you require a wheelchair or Electric Convenience Vehicle (ECV), limited quantities are available for rental on a first come, first served basis. The Wheelchair Rental facilities are located in the Parking and Transportation Center and at both theme park entrances. You will be asked to leave a monetary deposit in addition to the daily rental fee for the wheelchair. ECVs can only be rented just inside the main entrance turnstiles of each park at the stroller rental facility. If additional assistance is needed please notify a Team Member.

With the exception of the Hogwarts™ Express, none of the ride vehicles or attraction queues at Universal Orlando will accommodate ECVs. At those rides which can accommodate standard wheelchairs, Guests may transfer from their ECV into a standard wheelchair that is provided at each location. If you cannot transfer to a standard wheelchair, please see an Attractions Attendant.

RESTROOMS

All restrooms within both theme parks and CityWalk have facilities that are accessible for Guests using wheelchairs.

FAMILY RESTROOMS

For your convenience, Universal Orlando Resort provides family restrooms. Please refer to the park map or mobile app for current locations.

FIRST AID

Our First Aid facilities are staffed with registered nurses and professional paramedics. In Universal Islands of Adventure, the primary First Aid Station is located in The Lost Continent. Please see our 2-Park Guide Map for exact location. There is also a satellite facility located at Guest Services in the Port of Entry. At Universal Studios Florida, First Aid is located in New York next to Louie's Italian Restaurant. There is a satellite facility located in the front of the park next to Lost and Found. If you have any questions or need additional assistance, ask any Team Member or stop by Guest Services inside the main entrance.

NURSING FACILITIES

Nursing facilities are also located at our First Aid facilities.

Guests Using Wheelchairs



For your enjoyment and convenience, all of our shopping and dining facilities are wheelchair accessible. Also, our stage shows and parade offerings have areas reserved for "Accessible Viewing." These areas are clearly marked with the International Symbol of Accessibility.

At most of our attractions, the queue experience is an important part of telling the story of the overall attraction experience. As a result, we have made all of our queues accessible to Guests using wheelchairs. There are specific boarding requirements and accommodations for those using wheelchairs at each attraction. In all cases, if you are capable of transferring to the attraction seating (either by yourself or with the assistance of another person in your party) you may transfer.

For the safety of our Guests, certain attractions contain a height requirement due to the dynamic elements in the ride system. Guests who are unable to stand independently for height verification should see an Attractions Attendant for further information.

Additionally, certain attractions are capable of allowing Guests to remain in their standard wheelchair:

ISLANDS OF ADVENTURE

- Camp Jurassic
- Caro-Seuss-el™
- The Cat in the Hat™
- Hogwarts™ Express – Hogsmeade™ Station
- If I Ran the Zoo™
- Jurassic Park Discovery Center
- Me Ship, The Olive®
- One Fish, Two Fish, Red Fish, Blue Fish™
- Skull Island: Reign of Kong

UNIVERSAL STUDIOS

- Animal Actors On Location!
- The Bourne Stuntacular
- Despicable Me Minion Mayhem (stationary seating only)
- E.T. Adventure
- Hogwarts™ Express – King's Cross Station
- Illumination's Villain-Con Minion Blast
- MEN IN BLACK™ Alien Attack™
- Race Through New York Starring Jimmy Fallon
- Universal Orlando's Horror Make-up Show

The following attractions have been designed to accommodate those transferring from their wheelchair to the ride vehicle:

ISLANDS OF ADVENTURE

- Dudley Do-Right's Ripsaw Falls®
- Flight of the Hippogriff™
- Hagrid's Magical Creatures Motorbike Adventure™
- Harry Potter and the Forbidden Journey™
- The High in the Sky Seuss Trolley Train Ride!™
- Jurassic Park River Adventure
- Jurassic World VelociCoaster
- Popeye & Bluto's Bilge-Rat Barges®
- Storm Force Accelatron®

UNIVERSAL STUDIOS

- Despicable Me Minion Mayhem
- Harry Potter and the Escape from Gringotts™
- Hollywood Rip Ride Rockit
- Kang & Kodos' Twirl 'n' Hurl
- MEN IN BLACK™ Alien Attack™
- Race Through New York Starring Jimmy Fallon
- Revenge of the Mummy

Guests Using Electric Convenience Vehicles (ECV)

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Universal Orlando's resort shuttles are equipped with a wheelchair lift to transport Guests to/from our on site hotels, CityWalk and Volcano Bay. Wheelchairs, ECV's, and other mobility devices must fit without being forced on lifts, ramps, and in designated wheelchair spaces. Guests in ECV's and other mobility devices must transfer to the shuttle seating.

At the attractions, with the exception of Hogwarts Express, none of the ride vehicles or attraction queues at Universal Orlando will accommodate Electric Convenience Vehicles (ECV). At those rides which can accommodate standard wheelchairs, Guests may transfer from their ECV into a standard wheelchair that is provided at each location. If you cannot transfer to a standard wheelchair please see an Attractions Attendant.

Guests must adhere to Universal's safe usage policy noted below for powered mobility devices such as, but not limited to, power-driven wheelchairs, electric convenience vehicles/scooters, Segways, or other power-driven mobility devices.

- Guests using powered mobility devices must operate them at a safe speed equivalent to or slightly slower than surrounding pedestrians.
- Powered mobility devices are prohibited on escalators and must utilize elevators.
- Guests using powered mobility devices must power down and remove keys (as applicable) when left unattended.
- Guests using powered mobility devices are responsible for any harm, damages, or injury caused to any person or property caused by the powered mobility device user's intentional, reckless, or negligent usage of the powered mobility device.

- We are not responsible for any harm or damage caused to any powered mobility device by other Park Guests, or while a powered mobility device is left unattended, or while a powered mobility device is used in violation of these rules.
- Hoverboards are not permitted in the park.

Guests with Hearing Disabilities

CAPTIONING



The following attractions queue monitors are equipped with Open Captioning:

ISLANDS OF ADVENTURE

- The Amazing Adventures of Spider-Man®
- Doctor Doom's Fearfall®
- The Incredible Hulk Coaster®
- Jurassic Park River Adventure
- Jurassic World VelociCoaster

UNIVERSAL STUDIOS

- Despicable Me Minion Mayhem
- E.T. Adventure
- Fast & Furious – Supercharged
- Hollywood Rip Ride Rockit
- Illumination's Villain-Con Minion Blast
- MEN IN BLACK™ Alien Attack™
- Race Through New York Starring Jimmy Fallon
- Revenge of the Mummy
- The Simpsons Ride™
- TRANSFORMERS™: The Ride-3D

Please check Ride Warning Signs at the entrance of each attraction for availability. Please see an Attractions Attendant for further assistance.

AMERICAN SIGN LANGUAGE INTERPRETING SERVICES



Interpreting services in American Sign Language may be requested at no charge for select in-park live action shows in Universal Studios Florida and Universal Islands of Adventure.

Please email requests with a minimum of 14 days advance notice to signlanguageservices@universalorlando.com. You will be contacted prior to your visit to confirm arrangements.

SHOW SCRIPTS

Scripts outlining the dialogue for select in-park live action shows are also available for loan inside Universal Studios Florida and Universal Islands of Adventure at the following locations:

UNIVERSAL STUDIOS

- Animal Actors On Location!
- The Blues Brothers Show
- The Bourne Stuntacular
- Universal Orlando's Horror Make-up Show

Please see a Show Attendant for further assistance.

Guests with Vision Disabilities

LARGE PRINT AND BRAILLE SCRIPTS

The Guide for Rider Safety and Accessibility is available for loan in large print and embossed in Braille at the Guest Services lobbies at Universal Studios Florida and Universal Islands of Adventure.

In addition, large print and Braille scripts outlining the dialogue for select in-park live actions shows are also available for loan inside Universal Studios Florida and Universal Islands of Adventure at the following locations:

ISLANDS OF ADVENTURE

- If I Ran The Zoo™

UNIVERSAL STUDIOS

- Animal Actors On Location!
- The Blues Brothers® Show
- The Bourne Stuntacular
- Universal Orlando's Horror Make-up Show

Please see a Show Attendant for further assistance.

WHITE CANES



Many attractions can accommodate a Guest with a white cane which may need to be collapsed and secured during the ride experience. On those attractions where the white cane may become lost due to ride forces or present a potential hazard to other Guests, an Attractions Attendant will hold the white cane for you once you are seated. The Attractions Attendant will have the white cane available as soon as the attraction vehicle is stopped in the unload area. White canes will be held by an Attractions Attendant at the following attractions:

ISLANDS OF ADVENTURE

- Doctor Doom's Fearfall®
- Flight of the Hippogriff™
- Hagrid's Magical Creatures Motorbike Adventure™
- Harry Potter and the Forbidden Journey™
- The Incredible Hulk Coaster®
- Jurassic World VelociCoaster
- Pteranodon Flyers

UNIVERSAL STUDIOS

- E.T. Adventure
- Harry Potter and the Escape from Gringotts™
- Hollywood Rip Ride Rockit
- Illumination's Villain-Con Minion Blast
- MEN IN BLACK™ Alien Attack™
- Revenge of the Mummy

Please see an Attractions Attendant with any questions or for further assistance.

Service Animals



Trained Service Animals are welcome at Universal Orlando Resort. Animals who do not meet the definition of a Service Animal will not be permitted in the park. Service Animals must be harnessed, leashed or tethered, unless these devices interfere with the Service Animal's work or the individual's disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls. In order to assist the owner in making an informed decision about their Service Animal's safety, each attraction has its own specific entry/boarding requirements. To ensure the safety of the Service Animal, the service animal must remain on the floor of the ride vehicle and its tail (or other appendages) must not extend beyond the floor of the ride vehicle. Please consult the listing for each attraction in this guide for more information. Guests may experience the following attractions with their Service Animal:

ISLANDS OF ADVENTURE

- The Amazing Adventures of Spider-Man®
- Camp Jurassic
- Caro-Seuss-el™
- The Cat in the Hat™
- The High In The Sky Seuss Trolley Train Ride™
- Hogwarts™ Express – Hogsmeade™ Station
- If I Ran The Zoo™
- Jurassic Park Discovery Center
- Me Ship, The Olive®
- One Fish, Two Fish, Red Fish, Blue Fish™
- Skull Island: Reign of Kong
- Storm Force Accelatron®

UNIVERSAL STUDIOS

- Animal Actors On Location!
- The Blues Brothers® Show
- The Bourne Stuntacular
- Despicable Me Minion Mayhem
- E.T. Adventure
- Fast & Furious – Supercharged
- Hogwarts™ Express – King's Cross Station
- Illumination's Villain-Con Minion Blast
- Kang & Kodos' Twirl 'n' Hurl
- Race Through New York Starring Jimmy Fallon
- The Simpsons Ride™
- TRANSFORMERS™: The Ride-3D
- Universal Orlando's Horror Make-up Show

Portable Service Animal kennels are available while you enjoy certain attractions. Please note that our Team Members cannot assist in the handling of Service Animals.

Relief areas are available throughout the resort. Please refer to our 2-Park Guide Map or The Official Universal Orlando Resort App for specific locations.

Guests with Protheses

Please review the attraction requirements in the Attraction Information section to ensure rider eligibility as some of our attractions have specific natural limb requirements to ride safely.

The following attractions require Guests to **remove** all prosthetic limbs before riding.

ISLANDS OF ADVENTURE

- Jurassic World VelociCoaster: once prosthetic limbs have been removed, you must be able to brace your body with at least one natural upper extremity and when seated, both natural legs must, at minimum, terminate below the knee.
- Pteranodon Flyers: once prosthetic limbs have been removed, you must be able to brace your body with two natural legs which extend to the edge of the seat.

UNIVERSAL STUDIOS

- Hollywood Rip Ride Rockit: once prosthetic limbs have been removed, you must be able to brace your body with at least one natural upper extremity and when seated, must have one natural full leg and one natural leg that extends to the edge of the seat.

Guests should properly **secure** all prosthetic limbs before riding the following attractions to prevent hazards or loss due to ride forces:

ISLANDS OF ADVENTURE

- The Amazing Adventures of Spider-Man®
- The Cat in the Hat™
- Doctor Doom's Fearfall®
- Dudley Do-Right's Ripsaw Falls®
- Flight of the Hippogriff™
- Hagrid's Magical Creatures Motorbike Adventure™
- Harry Potter and the Forbidden Journey™
- The High in the Sky Seuss Trolley Train Ride!™
- The Incredible Hulk Coaster®
- Jurassic Park River Adventure
- One Fish, Two Fish, Red Fish, Blue Fish™
- Popeye & Bluto's Bilge-Rat Barges®
- Skull Island: Reign of Kong
- Storm Force Accelatron®

UNIVERSAL STUDIOS

- Despicable Me Minion Mayhem
- E.T. Adventure
- Fast & Furious – Supercharged
- Kang & Kodos' Twirl 'n' Hurl
- MEN IN BLACK™ Alien Attack™
- Race Through New York Starring Jimmy Fallon
- The Simpsons Ride™
- TRANSFORMERS™: The Ride-3D

Additional prostheses information on next page.

ISLANDS OF ADVENTURE

- Hagrid's Magical Creatures Motorbike Adventure™: when riding the motorbike, brace your body with at least one full natural upper extremity. When seated, both legs (natural or prosthetic) must, at minimum, terminate below the knee. Prosthetic limbs should be secured.

UNIVERSAL STUDIOS

- Harry Potter and the Escape from Gringotts™: when seated, one natural full leg must fit under the shin guard and the other leg (natural or prosthetic) must, at minimum, terminate below the knee. Prosthetic limbs should be secured.
- Revenge of the Mummy: when seated, one natural full leg must fit under the shin guard and the other leg (natural or prosthetic) must extend to the edge of the seat. Prosthetic limbs should be secured.

Guests with Casts

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Casts must fit comfortably in the ride vehicle and not interfere with proper functioning of the ride restraint. Please see an Attractions Attendant for further information.

Guests with arm or leg casts will not be allowed to ride The Incredible Hulk Coaster®.

Guests Using Medical Devices

Oxygen concentrators, insulin pumps, or other devices may be permitted if they can be secured and not interfere with the ride restraint. Please see an Attractions Attendant for further information.

Due to the dramatic movement of the ride vehicles and certain special effects, oxygen tanks (including compressed and liquid) are only permitted at the following attractions:

ISLANDS OF ADVENTURE

- Camp Jurassic (except Pteranodon Flyers)
- Hogwarts™ Express – Hogsmeade™ Station
- If I Ran the Zoo™
- Jurassic Park Discovery Center
- Me Ship, The Olive®
- Ollivanders™

UNIVERSAL STUDIOS

- Animal Actors On Location!
- The Bourne Stuntacular
- Despicable Me Minion Mayhem (stationary seating only)
- Hogwarts™ Express – King's Cross Station
- Illumination's Villain-Con Minion Blast
- Ollivanders™
- Universal Orlando's Horror Make-up Show

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Certain attractions have lockers available to store select medical devices (epinephrine auto-injectors, inhalers, etc.). Please see an Attractions Attendant for further information.

Evacuations

If an evacuation of an attraction or venue is required, Guests may be required to navigate stairs, narrow walkways, or ladders. Please have a member of your party assist you, or wait in the ride vehicle for assistance. Canes or crutches may be brought to you before exiting the vehicle.

Accompanied by a Supervising Companion

Any child who meets the minimum height requirement of the attraction but does not meet the 48" (122cm) ride-alone height requirement must be accompanied by a Supervising Companion. A Supervising Companion is defined as someone who is 14 years of age or older and meets all other attraction ridership requirements.

Children under 48" (122cm) must be able to sit upright unassisted on all rides, with the exception of riding the Hogwarts™ Express and the Caro-Seuss-el™.

Explanation of Terms

We use a standard set of terms to describe each of our attractions. Our intent is to provide you with a clear understanding of each attraction's dynamics and physical requirements so that you can make an informed decision about experiencing them. The attraction information in this guide will be presented in the following categories:

ATTRACTION DESCRIPTION

This section outlines the specific attraction experience.

IMPORTANT ACCESS INFORMATION

This section outlines specific physical restrictions and requirements to ensure a comfortable and safe ride experience.

RIDER REQUIREMENTS

This section outlines the physical abilities required to experience the attraction.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This section outlines the level of accommodation and other special instructions for those Guests accompanied by service animals. Review this information fully before experiencing each attraction and please see an Attractions Attendant for further information.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

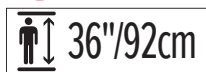
This section outlines the level of accommodation and other special instructions for those persons using mobility devices. Review this information fully before experiencing each attraction and please see an Attractions Attendant for further information.

The High in the Sky Seuss Trolley Train Ride!™

ATTRACTION DESCRIPTION

This ride is a trolley train through Seuss Landing™ on an elevated track. The movement of the trolley train includes moderate acceleration and elevation changes.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Secure all loose articles before riding.
- Supervising Companion required for children 36"-48" (92cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, both legs (natural or prosthetic) must extend to edge of seat.
- Negotiate an 18" (46cm) high barrier into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has minimum side barriers for containment. The vehicle moves on an elevated track over Seuss Landing™ and has moderate changes in speed and elevation. There are animated figures and loud noises.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

Caro-Seuss-el™

ATTRACTION DESCRIPTION

This carousel has an array of fun and unusual creatures from the imagination of Dr. Seuss.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles before riding.
- Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with either (a) one upper extremity while forming a saddle posture with two legs (natural or prosthetic) or (b) a saddle posture with two legs (natural or prosthetic) which terminate below the knee.
- Chariots are available for Guests who cannot ride independently.
- Hand-held infants may ride in the chariot only.
- You must be able to take a step up and onto the carousel platform and climb onboard the Seussian creature, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space. There is an option of bench or Seussian creature seating. If the rider is on a Seussian creature, an uncrated service animal may lie in front of or between the Seussian creatures provided they are not in the way of the up and down motion. Leash length should be long enough to accommodate change in distance when Seussian creature rises. The vehicle has constant circular motion.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for further information.

One Fish, Two Fish, Red Fish, Blue Fish™

ATTRACTION DESCRIPTION

This is a circular motion gondola ride. Up and down movement is controlled by the rider. Riders will get wet.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles before riding.
- Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with either (a) one upper extremity and a leg (natural or prosthetic) which extends to the edge of the seat or (b) two legs (natural or prosthetic) which extend to the edge of the seat.
- No hand-held infants. No lap sitting.
- You must be able to take a step into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space and has adequate side barriers for containment. Water will squirt into the vehicle at unexpected intervals. The vehicle has constant circular motion and can be moved up and down by the rider.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



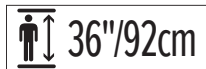
This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for further information.

The Cat in the Hat™

ATTRACTION DESCRIPTION

This ride takes a journey through the world of The Cat in the Hat™. The movement of the ride vehicle includes sudden acceleration, turning, and spinning.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Secure all loose articles before riding.
- Supervising Companion required for children 36"-48" (92cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements including spinning and turning, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to the edge of the seat.
- No lap sitting.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has adequate side barriers for containment for medium to large animals (smaller animals may not be appropriate). The vehicle moves through a show building and rapidly spins on center while moving.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for

further information.

If I Ran The Zoo™

ATTRACTION DESCRIPTION

This is an outdoor children's play area with water elements. As you enter the area, there are nine Braille stations in the attraction. Each station lists the number in both a numeric and Braille form. The Guest then can refer to their Braille attraction script to describe each station as it relates to the attraction experience.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This play area has adequate floor space throughout. There are several interactive water effects throughout.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Harry Potter and the Forbidden Journey™

ATTRACTION DESCRIPTION

This ride simulates dramatic aerobatics. The ride vehicle will suddenly accelerate, stop, turn, tilt, climb, and drop.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests whose waistlines are 40" (102cm) or greater may not be accommodated on the ride.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, both legs (natural or prosthetic) must extend to edge of seat or terminate below the knee.
- You must be able to transition between a stationary platform and a moving platform while boarding and disembarking ride vehicle.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



For Guests with difficulty transitioning between a stationary platform and a moving platform, a non-moving transfer station is available to aid with transfer.

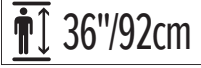
Please see an Attractions Attendant for further information.

Flight of the Hippogriff™

ATTRACTION DESCRIPTION

This high-speed roller coaster ride includes sudden and dramatic accelerations, climbing, tilting and dropping.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Secure all loose articles before riding.
- Supervising Companion required for children 36"–48" (92cm–122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.
- You must be able to take a small step into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



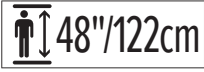
This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

Hagrid's Magical Creatures Motorbike Adventure™

ATTRACTION DESCRIPTION

This is a high speed roller coaster that includes sudden dramatic acceleration, climbing, tilting, dropping, and backwards motion.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests whose waistlines are 40" (102cm) or greater may not be accommodated on the ride.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements and (3) when riding the motorbike, brace your body with at least one full natural upper extremity.
- When seated, both legs (natural or prosthetic) must, at minimum, terminate below the knee.
- You must be able to transition between a stationary platform and a moving platform while boarding and disembarking ride vehicle. You must also be able to take a small step over and into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

Hogwarts™ Express - Hogsmeade™ Station

ATTRACTION DESCRIPTION

This is a passenger train that involves traveling in an enclosed cabin and includes loud noises and low-lighting conditions. The train travels from Hogsmeade™ Station in Universal Islands of Adventure to King's Cross Station in Universal Studios Florida. Guests must exit and reboard the train at King's Cross Station to return to Hogsmeade™ Station. NOTE: A Park-to-Park admission ticket or Annual Pass is required to experience this attraction.

IMPORTANT ACCESS INFORMATION



- Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

- Sit upright unassisted or be accompanied by a Supervising Companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The ride vehicle has adequate floor space and side barriers for containment. There are loud noises and moments of darkness.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your experience. Please see an Attractions Attendant for further information.

Camp Jurassic

ATTRACTION DESCRIPTION

This is an outside playland where young explorers can discover secret caves and an amber mine, capture net mazes, and play on a variety of themed slides and suspension bridges. If assistance is needed, we suggest this area be enjoyed with a companion as each element requires some degree of physical strength (including climbing, jumping, and crawling) to experience.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This walk-through attraction has adequate floor space throughout.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

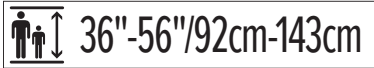


Pteranodon Flyers

ATTRACTION DESCRIPTION

This glider style roller coaster includes climbing, side-to-side swinging and sudden acceleration.

IMPORTANT ACCESS INFORMATION



- This attraction is designed for children 36"-56" (92cm-143cm) tall. Guests over 56" (143cm) tall must be accompanied by a rider meeting the 36" (92cm) height requirement.
- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Secure all loose articles before riding.
- Supervising Companion required for children 36"-48" (92cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with two natural legs which extend to edge of seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Jurassic Park Discovery Center

ATTRACTION DESCRIPTION

This is a learning center where demonstration areas show the hatching of a baby raptor, DNA sequencing experiments, sediment wall scanners, and other interactive elements.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This walk-through attraction has adequate floor space throughout.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



The learning center is accessible via the elevator located in The Burger Digs.

Jurassic Park River Adventure

ATTRACTION DESCRIPTION

This ride is a water journey on a touring raft. The raft will suddenly and dramatically accelerate, turn, and drop. Riders will get wet, possibly soaked.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Secure all loose articles before riding.
- Supervising Companion required for children 42"-48" (107cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements and (3) brace your body with at least one upper extremity.
- When seated, both legs (natural or prosthetic) must extend to edge of seat.
- You must be able to take a small step down and into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a device to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

Jurassic World VelociCoaster

ATTRACTION DESCRIPTION

This is a high-speed roller coaster that includes sudden and dramatic acceleration, climbing, tilting, inversions, and dropping.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests whose waistline are 40" (102cm) or greater may not be accommodated on the ride.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- The seat's headrest must be able to properly support the head and neck. People of extreme height should see an Attendant for assistance.
- Stow all loose articles (phones, hats, glasses, video-recording equipment, cameras, wallets, keys, etc.) in the lockers provided or leave with a non-rider.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one natural upper extremity.
- When seated, both natural legs must, at minimum, terminate below the knee. No prosthetic limbs.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



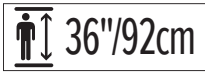
This attraction has a device to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

Skull Island: Reign of Kong

ATTRACTION DESCRIPTION

This 3-D ride is an expedition through the rough terrain of King Kong's natural habitat. The movement of the truck is dynamic with sudden accelerations, dramatic tilting, and jarring actions. Due to intense show effects, parental discretion is advised.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles before riding.
- Supervising Companion required for children 36"-48" (92cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.
- No lap sitting.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and adequate side barriers for containment. The vehicle travels over a rough terrain through King Kong's natural habitat encountering large animals and loud noises.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle.

Please see an Attractions Attendant for further information.

Me Ship, The Olive®

ATTRACTION DESCRIPTION

This is an outside play area where young adventurers can play on the deck of Popeye's boat, including slides, water cannons, and interactive props.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This walk-through attraction has adequate floor space throughout.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



An elevator provides access for guests using wheelchairs to all levels of the ship. Please see an Attractions Attendant at Popeye & Bluto's Bilge-Rat

Barges® for assistance.

Popeye & Bluto's Bilge-Rat Barges®

ATTRACTION DESCRIPTION

This ride is a water journey in a circular barge. The barge will suddenly accelerate, turn and drop. The movement of the barge is very dynamic and includes sudden tilting and jarring actions. Riders will get wet, possibly soaked.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles before riding.
- Supervising Companion required for children 42"-48" (107cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, both legs (natural or prosthetic) must extend to edge of seat.
- You must be able to take multiple steps into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a device to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

Dudley Do-Right's Ripsaw Falls®

ATTRACTION DESCRIPTION

This ride is a water journey in a floating log. The log will suddenly accelerate, turn, and drop. Riders will get wet, possibly soaked.

IMPORTANT ACCESS INFORMATION



- This ride may not accommodate certain people due to their body shape or size.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Secure all loose articles before riding.
- Supervising Companion required for children 44"-48" (112cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) should be visible from under the positioning device once it is in the proper closed down position.
- You must be able to take a small step down and into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a device to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

Storm Force Accelatron®

ATTRACTION DESCRIPTION

This attraction seats riders in round pods and subjects you to sudden acceleration, turning, and spinning.

IMPORTANT ACCESS INFORMATION



- Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with two legs (natural or prosthetic) which extend to the edge of the seat.
- No hand-held infants. No lap sitting.
- You must be able to take a step into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space and has adequate side barriers for containment. The vehicle spins on center and is on a platform with constant circular motion. There are loud thunderclaps and overhead strobe lighting effects.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

Doctor Doom's Fearfall®

ATTRACTION DESCRIPTION

This ride is a high-speed, free-fall experience that includes sudden and intense acceleration, climbing and dropping.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests whose waistlines are 40" (102cm) or greater may not be accommodated on the ride.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Secure all loose articles before riding.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, both legs (natural or prosthetic) must extend to edge of seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



The Amazing Adventures of Spider-Man®

ATTRACTION DESCRIPTION

This 3-D ride takes a journey through the world of Spider-Man™ in a prototype news vehicle. The ride vehicle will suddenly and dramatically accelerate, stop, spin, climb, and drop. The movement of the vehicle includes strong tilting and jarring actions.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Secure all loose articles before riding.
- Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements similar to a roller coaster, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has adequate side barriers for containment. The vehicle moves through a show building with multi-directional motion and abrupt directional changes. There are loud explosion noises, large flame effects, and overhead water effects.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Despicable Me Minion Mayhem

ATTRACTION DESCRIPTION

This ride simulates the action of a high-speed aerial chase. The ride vehicle will dramatically and suddenly accelerate, climb, stop, and dive. The movement of the vehicle includes sudden tilting and jarring actions. This attraction involves strobes, laser lighting effects, and fog effects.

IMPORTANT ACCESS INFORMATION



- Supervising Companion required for children 40"-48" (102cm-122cm) in height.
- Stationary seating is available. Guests under 40" (102cm) must experience this attraction from stationary seating.
- Guests who are deaf or hard-of-hearing should notify an Attractions Attendant for captioning within the ride vehicle.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.
- Hand-held infants are permitted in stationary seating only.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space. There are no side barriers for containment. The vehicle has multi-directional motion and abrupt directional changes. This attraction also has stationary seating directly adjacent to the ride area, which has adequate floor space. This attraction has loud noises.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.



For those not capable of transferring, you may remain in your wheelchair and experience the attraction from an adjacent stationary location.

Illumination's Villain-Con Minion Blast

ATTRACTION DESCRIPTION

This moving walkway combines innovative screen-technology and interactive gaming. Guests wishing to participate in the optional interactive gaming will be instructed to grab an interactive blaster in order to put their blasting skills to the test. This attraction includes loud noises and low-lighting conditions.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles (phones, hats, glasses, video-recording equipment, cameras, wallets, keys, etc.) or leave with a non-rider.
- Supervising Companion required for children under 48" (122cm) in height.
- Take extra care when wearing soft rubber or plastic shoes such as flip-flops.
- An accommodation is available for Guests needing assistance in grasping the interactive blaster. Please see an Attendant for additional information.

RIDER REQUIREMENTS

- You must be able to transition between a stationary platform and a moving walkway while entering and exiting the interactive experience.
- You should be able to remain standing on the moving walkway or seated in a standard wheelchair and maintain an upright position with or without the use of an assistive device.
- No hand-held infants.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The moving walkway contains shifting floor plates with gaps, adequate floor space, and side barriers throughout. The moving walkway takes you through an interactive experience that includes loud noises and low-lighting conditions.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



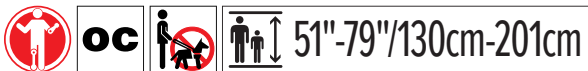
Guests may remain in their standard wheelchair throughout. The attraction does not accommodate motorized wheelchairs or electric convenience vehicles. Please see an Attractions Attendant for further information.

Hollywood Rip Ride Rockit

ATTRACTION DESCRIPTION

This is a high speed roller coaster ride that includes sudden and dramatic acceleration, climbing, tilting, and dropping.

IMPORTANT ACCESS INFORMATION



- This attraction will require Guests to pass through a metal detector as loose articles are strictly prohibited.
- This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests whose waistlines are 40" (102cm) or greater may not be accommodated on the ride.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Cell phones, cameras, headphones, loose change, keys and other loose articles are not allowed. Please store articles in the lockers provided or with a non-rider.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one natural upper extremity.
- When seated, one natural full leg and one natural leg that extends to edge of seat is required. No prosthetic limbs.
- You must be able to transition between a stationary platform and a moving platform while boarding and disembarking ride vehicle. You must also be able to take a small step over and into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a device to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

TRANSFORMERS™: The Ride-3D

ATTRACTION DESCRIPTION

This ride takes place on a high-speed vehicle that will suddenly and dramatically accelerate, stop, spin, climb and drop. The movement of the vehicle includes strong tilting and jarring actions.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to the edge of the seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has adequate side barriers for containment. The vehicle moves through a show building with multi-directional motion and abrupt directional changes. There are loud explosion noises, simulated military combat effects, and overhead water effects.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Race Through New York Starring Jimmy Fallon

ATTRACTION DESCRIPTION

This ride simulates a high speed, turbulent thrill ride with dramatic aerobatics, rapid acceleration and deceleration, dramatic tilting and jarring actions, with sharp turns and sudden drops.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Secure all loose articles before riding.
- Guests with a hearing disability should notify an Attractions Attendant as a closed captioning/assistive listening device is available at this attraction.
- Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements and (3) brace your body with at least one leg (natural or prosthetic) which extends to the edge of the seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space. The vehicle has adequate side barriers for containment. The vehicle has multi-directional motion which includes rapid acceleration and deceleration, sharp turns and sudden drops. There are loud noises and moments of darkness.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for

further information.

The Blues Brothers® Show

ATTRACTION DESCRIPTION

This is a live musical revue featuring the R&B groove of Jake and Elwood, the bad boys of blues.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This outdoor show has adequate floor space, contains loud music and performers in close proximity to the audience.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



An Accessible Viewing Area is reserved for our Guests with disabilities. This area is located near the stage and is indicated by signs with the International Symbol of Accessibility.

Fast & Furious - Supercharged

ATTRACTION DESCRIPTION

This ride is a high-octane journey into the underground racing world. The movement of the vehicle is dynamic with sudden accelerations, dramatic tilting and jarring actions.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles before riding.
- Guests with a hearing disability should notify an Attractions Attendant as a closed captioning/assistive listening device is available at this attraction.
- Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.
- No lap sitting.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and adequate side barriers for containment. The vehicle travels over uneven terrain and encounters loud noises.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Hogwarts™ Express – King's Cross Station

ATTRACTION DESCRIPTION

This is a passenger train that involves traveling in an enclosed cabin and includes loud noises and low-lighting conditions. The train travels from King's Cross Station in Universal Studios Florida to Hogsmeade™ Station in Universal Islands of Adventure. Guests must exit and reboard the train at Hogsmeade™ Station to return to King's Cross Station. NOTE: A Park-to-Park admission ticket or Annual Pass is required to experience this attraction.

IMPORTANT ACCESS INFORMATION



- Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

- Sit upright unassisted or be accompanied by a Supervising Companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The ride vehicle has adequate floor space and side barriers for containment. There are loud noises and moments of darkness.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



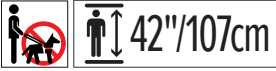
This attraction has a modified ride vehicle to assist you with your experience. Please see an Attractions Attendant for further information.

Harry Potter and the Escape from Gringotts™

ATTRACTION DESCRIPTION

This 3-D ride is a high-speed roller coaster that has sudden and dramatic acceleration and dropping. The movement of the vehicle also includes spinning, sudden stops and strong tilting and jarring actions.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests whose waistlines are 40" (102cm) or greater may not be accommodated on the ride.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.
- Supervising Companion required for children 42"-48" (107cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements of a roller coaster, and (3) brace your body with at least one upper extremity.
- When seated, one natural full leg must fit under the shin guard and the other leg (natural or prosthetic) must, at minimum, terminate below the knee.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



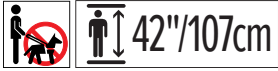
This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

MEN IN BLACK™ Alien Attack™

ATTRACTION DESCRIPTION

This ride puts Men In Black recruits on the city streets for an intense training exercise. The movement of the ride vehicle includes sudden acceleration, turning and spinning.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.
- Supervising Companion required for children 42"-48" (107cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements including spinning and turning, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction cannot accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for

further information.

The Simpsons Ride™

ATTRACTION DESCRIPTION

This ride is a motion simulator. The ride vehicle will suddenly and dramatically accelerate, climb, stop, and dive. The movement of the vehicle includes sudden tilting and jarring actions.

IMPORTANT ACCESS INFORMATION



- Supervising Companion required for children 40"-48" (102cm-122cm) in height.
- Guests who are deaf or hard-of-hearing should notify an Attractions Attendant for captioning within the ride vehicle.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements similar to a roller coaster, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.
- You must be able to negotiate a 10" (26cm) high barrier into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space. The vehicle has adequate side barriers for containment. The vehicle has multi-directional motion and abrupt directional changes. The show includes loud noises, water and fog effects.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Kang & Kodos' Twirl 'n' Hurl

ATTRACTION DESCRIPTION

This is a circular motion gondola ride. Fly your spaceship towards the targets to make them spin.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles before riding.
- Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with either (a) one upper extremity and a leg (natural or prosthetic) which extends to the edge of the seat or (b) two legs (natural or prosthetic) which extend to the edge of the seat.
- No hand-held infants. No lap sitting.
- You must be able to take a small step into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space and adequate side barriers for containment. The vehicle has constant circular motion and can be moved up and down by the rider.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

Animal Actors On Location!

ATTRACTION DESCRIPTION

This show features trained animals performing routines with animal trainers.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This stadium seating show has adequate floor space throughout. There are various live performers and animals in direct proximity to the audience. Please see an Attractions Attendant for recommended seating locations to ensure the safety of both the service animal and our animal performers.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

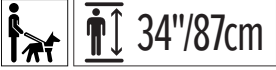


E.T. Adventure

ATTRACTION DESCRIPTION

This ride simulates a chase through the forest on a flying bicycle, which includes sudden tilting and accelerating.

IMPORTANT ACCESS INFORMATION



- Secure all loose articles before riding.
- Supervising Companion required for children 34"-48" (87cm-122cm) in height.

RIDER REQUIREMENTS

- You should be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, a leg (natural or prosthetic) must extend to edge of seat.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimum to adequate floor space. There are no side barriers for containment. The vehicle moves through a show building with abrupt speed changes and turns. There are fog effects and lighting effects. There are animated vehicles and people. There are also aliens with illuminated hearts and an owl with illuminated eyes.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for

further information.

Universal Orlando's Horror Make-up Show

ATTRACTION DESCRIPTION

See how top make-up artists create amazing special effects from Hollywood's greatest monster movies.

IMPORTANT ACCESS INFORMATION



INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction has adequate floor space throughout. There are loud noises and performers in close proximity to the audiences.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



The Bourne Stuntacular

ATTRACTION DESCRIPTION

This action-packed special effects show places you in the world of Universal Pictures' Bourne Series where you will be surrounded by sudden and intense flame and sound effects, including gunfire. Due to the intense nature of this attraction, parental discretion is advised.

IMPORTANT ACCESS INFORMATION



- Guests who are deaf or hard-of-hearing should notify an Attractions Attendant for captioning within the attraction.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This theater has adequate floor space throughout. There are various live performers in direct proximity to the audience. Please see an Attractions Attendant for recommended seating locations to ensure the safety of both the service animal and our performers.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



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HEIGHT REQUIREMENTS

UNIVERSAL ISLANDS OF ADVENTURE

ATTRACTION	MINIMUM HEIGHT REQUIREMENT	SUPERVISING COMPANION FOR CHILDREN
The Amazing Adventures of Spider-Man®	40" (102cm)	40"-48" (102cm-122cm)
Caro-Seuss-el™	—	under 48" (122cm)
The Cat in the Hat™	36" (92cm)	36"-48" (92cm-122cm)
Doctor Doom's Fearfall®	52" (133cm)	—
Dudley Do-Right's Ripsaw Falls®	44" (112cm)	44"-48" (112cm-122cm)
Flight of the Hippogriff™	36" (92cm)	36"-48" (92cm-122cm)
Hagrid's Magical Creatures Motorbike Adventure™	48" (122cm)	—
Harry Potter and the Forbidden Journey™	48" (122cm)	—
The High in the Sky Seuss Trolley Train Ride!™	36" (92cm)	36"-48" (92cm-122cm)
Hogwarts™ Express – Hogsmeade™ Station	—	under 48" (122cm)
The Incredible Hulk Coaster®	54" (138cm)	—
Jurassic Park River Adventure	42" (107cm)	42"-48" (107cm-122cm)
Jurassic World VelociCoaster	51" (130cm)	—
One Fish, Two Fish, Red Fish, Blue Fish™	—	under 48" (122cm)
Popeye & Bluto's Bilge-Rat Barges	42" (107cm)	42"-48" (107cm-122cm)
Pteranodon Flyers	36"-56" (92cm-143cm)	36"-48" (92cm-122cm)

! Guests over 56" (143cm) must be accompanied by a guest meeting this requirement.

Skull Island: Reign of Kong	36" (92cm)	36"-48" (92cm-122cm)
Storm Force Accelatron®	—	under 48" (122cm)

UNIVERSAL STUDIOS FLORIDA

Despicable Me Minion Mayhem	40" (102cm)	40"-48" (102cm-122cm)
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! Guests under 40" (102cm) may experience this attraction from the stationary seating.

E.T. Adventure	34" (87cm)	34"-48" (87cm-122cm)
Fast & Furious – Supercharged	40" (102cm)	40"-48" (102cm-122cm)
Harry Potter and the Escape from Gringotts™	42" (107cm)	42"-48" (107cm-122cm)
Hogwarts™ Express – King's Cross Station	—	under 48" (122cm)
Hollywood Rip Ride Rockit	51"-79" (130cm-201cm)	—
Illumination's Villain-Con Minion Blast	—	under 48" (122cm)
Kang & Kodos' Twirl 'n' Hurl	—	under 48" (122cm)
MEN IN BLACK™ Alien Attack™	42" (107cm)	42"-48" (107cm-122cm)
Race Through New York Starring Jimmy Fallon	40" (102cm)	40"-48" (102cm-122cm)
Revenge of the Mummy	48" (122cm)	—
The Simpsons Ride™	40" (102cm)	40"-48" (102cm-122cm)
TRANSFORMERS™: The Ride-3D	40" (102cm)	40"-48" (102cm-122cm)