



UNIVERSAL ORLANDO™

Thank you for choosing to visit Hard Rock Hotel with your pet(s). It is our intent to provide you with not only a wonderful and enjoyable stay, but also a safe one. For the comfort and safety of all guests and pets, we kindly request that all pet owners act responsibly with their pets.

Please read, adhere and agree to the following hotel pet policies.

- Your pet(s) should have all recommended vaccinations currently up-to-date, and you agree to obtain and provide current records from a licensed veterinarian should Hard Rock Hotels request this information from you at any time.
- Hard Rock Hotel charges a one-time **\$100.00 fee** for allowing a pet in your room.
- Hard Rock Hotel allows a maximum of **two pets** per room.
- Pets should be supervised, leashed or restrained at all times in public spaces in the hotel or on the property.
- Guests are responsible for pet waste clean-up inside the hotel and throughout the property grounds. Our Pet relief area is located near the Water Taxi pickup near Woodstock Lawn. Additional small trash bags are available at both pet-walking areas. Please refrain from using the trash receptacles within the hotel.
- Our concierge team can provide you with pet sitting service options. Since these services are not provided by Hard Rock Hotel we cannot be held responsible for any pet service engaged by you.
- In accordance with the Florida Health Code, we ask that you do not bring your pet into the following locations: the **Hard Rock Club Level (7th floor)**, the **Pool area**, all **hotel restaurant areas**, **Body Rock Fitness Center**, **Universal Citywalk**, **Islands of Adventure**, **Universal Studios Florida**, or **Volcano Bay**.
- A **\$10 per hour** "time out" fee will be assessed by Hard Rock Hotel **if a pet is left unattended** and needs to be removed from a guest room.
- Guests should display the special Hard Rock Hotel "**Party Animal Inside**" sign to alert housekeeping that a pet is in residence. We ask that you contact our Housekeeping department to arrange a specific time for your room to be serviced each day. **Our Housekeeping staff will not enter your room while your pet is present.**
- At Hard Rock Hotel, **we will enter a guestroom at least every 24 hours** to ensure the safety and security of our guests **regardless of whether a "Maybe Later" or "Party Animal Inside" signs** are hanging.
- Guests are responsible for all personal injuries and/or property damage related to their pet(s).
- Guest agrees to indemnify and hold harmless Hard Rock Hotel, its operators and owners and their respective affiliates from all liability, damage, cost and expenses suffered as a result of their pet(s).
- Hard Rock Hotel reserves the right to remove guests whose pets are deemed **noisy or disruptive**.
- Please provide a **cell phone number** in the event the hotel needs to reach you in relation to your pet(s).

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Guest Signature: _____

Guest Name: _____

Date: _____