

GRAD BASH

UNIVERSAL
ORLANDO



KNOW BEFORE YOU GO

FAQs

CAN I USE MY ANNUAL PASS OR EMPLOYEE ID TO GAIN ADMISSION TO GRAD BASH?

No. Grad Bash is a hard ticketed event that is sold separately. In order to attend Grad Bash you must purchase a Grad Bash Ticket.

HOW DO WE KNOW SPECIFICALLY WHERE TO ARRIVE AND DEPART FROM THE EVENT?

1-2 weeks prior to the event, schools will be sent an information packet including everything there is to know about your Grad Bash experience including specific arrival and departure locations. The color of the event wristbands correspond to your departure location.

ARE THERE RESTRICTIONS ON PRESCRIPTION MEDICATION?

Any prescription medication must be in the original prescription container and only the dosage needed for the senior's visit is allowed. The senior's name must be printed on the label and a valid picture ID is required. Also, seniors may carry inhalers, EpiPens, insulin and other necessary medications, but proper prescription documentation is required.

WHAT IF I HAVE A STUDENT/CHAPERONE ARRIVING LATE OR WHO NEEDS EARLY DEPARTURE FROM THE EVENT?

Since Grad Bash a special after-hours school event, we do have a "lock-down" policy. Due to the "lock-down" policy and safety considerations, everyone, including chaperones, will have to stay in the parks until the event ends. Seniors and chaperones must arrive to Grad Bash as a group. We understand that school responsibilities and family obligations may cause a senior/chaperone to arrive late or leave early; this is permitted with strict parameters - APPROVAL FROM THE SENIOR ADVISOR AND THE GRADBASH TEAM.

LATE ARRIVALS

- The Senior Advisor must be present to meet the parent or legal guardian of the senior as well as a chaperone at the designated transfer area in order to access Grad Bash.
- If the Senior Advisor is not present, we will need to contact them and request their presence.

EARLY DEPARTURES

- The Senior Advisor must escort the senior to a designated transfer area and a parent or legal guardian must be present for a senior to be released from the park. Same applies for chaperones as we need approvals from the Senior Advisor that they are okay to leave.
- If the Senior Advisor is not present, we will need to contact them and request their presence.

IF YOU HAVE A CIRCUMSTANCE WHERE YOU HAVE A LATE ARRIVAL/EARLY DEPARTURE, PLEASE CONTACT THE GRAD BASH TEAM TWO WEEKS BEFORE YOUR VISIT DATE AT 407-363-8223.

FAQs - Continued

WHAT IF I HAVE A STUDENT THAT REQUIRES SPECIAL ASSISTANCE (ESE)?

The previous process for ESE students has now changed. Universal Orlando has developed an Attractions Assistance Pass for Guests whose disability prevent them from waiting in a conventional attraction queue environment. Guests requesting an attraction queue accommodation must obtain the IBCCES Individual Accessibility Card (IAC) by registering at www.accessibilitycard.org prior to their visit to the park. The IAC registration consists of an online application which includes uploading necessary documentation.

Once all requirements for IBCCES Individual Accessibility Card are met, a Universal Orlando Team Member will contact the cardholder to discuss their request for an attraction queue accommodation.

This application MUST be completed no less than 30 days prior to your event date. If approved, be sure to stop by the Chaperone Check-In table, with the IBCCES Case Reference Number, to pick up the students' silver wristband.

WHAT ARE THE HOURS OF THE EVENT?

The Grad Bash event runs from 7PM to 2AM. You can purchase a Grad Bash Mix-in ticket which will allow you to enter the parks and "mix-in" with the day guest for an additional charge starting at 4PM. Please reach out to the sales team for availability.

IS THERE A DRESS CODE?

Seniors should wear comfortable clothing that lets them have fun while still looking their best.



DRESS CODE GUIDELINES

We want all participants to be comfortable during Grad Bash. This document will provide details on what is acceptable and not acceptable to wear to Grad Bash. Universal Orlando Resort's Security team strictly enforces all dress code regulations for Grad Bash.

School Name/Logo Attire

- Seniors are **NOT** permitted to wear attire with their school's name or logo
- Chaperones **ARE** allowed to wear school name and logo attire

College/Professional Attire

- College and Professional team names and logos on clothing attire are permitted (i.e. polos, shirts)
- No jerseys of any kind are permitted

What is OK to wear to Grad Bash

Accessories

- Sunglasses, hats, & belts

Bags/Purses

- Any bags and purses must be under the size of 8.5" x 5.5" (half a sheet of paper)
- Drawstrings bags **ARE** allowed

Tops/Shirts

- Casual tops and T-shirts
- No midriff shirts, shirt sleeves must be 3" wide, no halter tops
- Brand name (i.e. Nike, Adidas, Under Armor, etc.) are allowed
- No undershirts as an outer garment
- Jackets are allowed (no school jackets)
 - Please check all undergarments underneath jackets prior to departing high school campus**

Bottoms

- Jeans, leggings, running shorts, shorts, and skirts are permitted
- Excessive holes/ shreds on jeans are not allowed. Leggings cannot be sheer or of see-through material

Dresses

- Dresses and rompers are permitted; must be mid-thigh in length, sleeves must be 3" wide
- Spandex bodysuits will not be permitted

Shoes

- Comfortable shoes, tennis shoes, dress sandals, boots, and flip flops are permitted



Please review the below “Not OK” list and ensure all students come appropriately dressed to Grad Bash

What is NOT OK to wear or bring to Grad Bash

- Clothing that exposes excessive portions of skin that may be viewed as inappropriate
- Tank tops, undershirts, sleeveless tops (less than 3 inches in straps)
- Clothing with obscene, offensive language or graphics
- Area codes displayed on clothing
- Clothing with excessive holes or shredding
- Clothes that are too tight or revealing such as spandex bodysuits
- Visible undergarments
- Tops that show midriff or cleavage
- Short shorts showing too much skin or shredded too high.
- Dress, skirt, and romper hemlines must be no shorter than mid thigh
- Pants/shorts falling below the waist
- Accessories such as chains, spiked collars, studded/spiked belts, or accessories that include sharp objects
- High school team name, logo, or mascot
- Jerseys of any kind (including college and professional)
- Large backpacks or purses larger than 8.5” x 5.5”
- Matching or like attire
- No glass containers i.e. perfume, cologne, body spray
- No open water bottles



ARRIVAL

UPON ARRIVING TO GRAD BASH

Seniors **cannot** drive themselves to the event. We ask that all seniors and chaperones put on their wristbands and have their tickets before exiting the buses.

- Seniors will be assigned solid color wristbands.
- Please have your seniors take a picture of their tickets on their cell phones in case they lose them.
- Chaperones will be assigned a checkered wristband which provides access to the chaperone lounges and Express ride access to participating rides and attractions.
- Ensure you have enough Grad Bash tickets and wristbands for all seniors and chaperones. If you did not receive enough wristbands, they will be available at each of our arrival location's Chaperone Check-In Table.

CHAPERONE CHECK-IN

Upon entry, the Senior Advisor should immediately report to the Head Chaperone Check-In Table at your school's arrival location.

- Each school must designate ONE Senior Advisor to check in. They must also provide primary and secondary cell phone numbers in case of a student issue. We ask that the two designated chaperones check their cell phones frequently and set their phones to both vibrate and audible ring.
- For your safety, Roller Coaster Attractions do NOT allow anyone to carry cell phones with them. If you're a Chaperone, please ensure that we can reach someone from your school in case of an emergency.

EVENT ENTRY

When entering Grad Bash both seniors and chaperones will go through a security check that includes passing through a metal detector. Security will also be screening seniors and chaperones for the following prohibited items:

- Alcohol
- Illegal drugs
- Cigarettes, E-cigarettes, or tobacco items
- Weapons
- Any chains, spiked collars, and spiked belts
- Any accessories that may be used as weapons All unauthorized items will be confiscated by Security.

CHAPERONE COMMAND CENTER

Location will be indicated on the Grad Bash Event Guide.

This is the main location to report to in case of any student issue



DURING THE EVENT

ARE THERE ANY SPECIAL RESPONSIBILITIES FOR OUR CHAPERONES DURING GRAD BASH?

Yes, at least one of your chaperones must be on duty throughout the entire event. Please be sure chaperones check cell phones frequently. Chaperones may not leave the event until park close except for an emergency. Chaperones are required to make sure that seniors follow the event policies throughout the entire evening. This is considered a school event, so all school rules and regulations should be enforced by all chaperones.

WHAT KIND OF SECURITY WILL BE PRESENT?

All bags, pockets and other items are checked for any illegal substances and weapons. For everyone's security, metal detectors are used to check guests at the event entrance. All questionable items will be confiscated at the gate. Security is visibly present throughout the park during the event.

CHAPERONE LOUNGES

We invite you to take a break and relax at one of two chaperone-only lounges featuring complimentary light snacks and beverages. (Location indicated in Grad Bash Event Guide). A checkered wristband is required for entry.

UNIVERSAL EXPRESS™ RIDE ACCESS Universal Express™

Allows chaperones to skip the regular lines at select rides and attractions at both parks. Express access at the attractions will begin at 7 pm. Please go to the Universal Express™ entrances at each participating ride or attraction and show the ride attendant your checkered chaperone wristband to gain exclusive access. *Valid during Grad Bash only. Unlimited ride access limited to one person per wristband. Some attractions excluded. Benefits are subject to change without notice. Additional restrictions may apply.

HEALTH SERVICES (FIRST AID)

The Health Services Department will be fully staffed throughout the event. In the event of injury, illness or medical needs, Health Services can be found at Islands of Adventure and Universal Studios theme parks. Please refer to the Grad Bash Event Guide for Health Services locations. Should a senior require medical attention, the Senior Advisor will be called and then directed to the appropriate location.

MEAL VOUCHERS

The Youth Programs Universal Dining Cards will be available for purchase ahead of time through your ticket order form link. Dining cards are like cash; do not lose them.



DEPARTURE

EXIT LOCATIONS

Departure locations will be color coded to match the school's wristband color.

- Detailed departure locations will be sent to the Senior Advisor prior to the event.
- These color-coded exit areas will also be shown on the Grad Bash Event Guide and additional signage will be placed throughout the event towards the end of the evening.

EARLY RELEASE

Though we do not encourage early release of a senior or chaperone, there may be special circumstances to leave the event early with pre-approval from the school's Senior Advisor and from The Grad Bash Team.

- The Senior Advisor must escort the student to a designated transfer area and a parent or legal guardian must be present in order for a student to be released from the park.
- Same applies for chaperones as we need approvals from the Head Chaperone that they are allowed to leave.
- If the Head Chaperone is not present, we will need to contact them and request their presence. If you have a circumstance where you have a student that needs to leave the park early, please contact the Grad Bash Team at 1-800-YOUTH15 or **GradBash@UniversalOrlando.com** within two weeks prior to their event night.

BUS LOADING

If any seniors are missing once your group boards your bus, a Chaperone should contact a Security representative at your departure location

- Once you arrive at your exit locations parking lot, there will be Grad Bash staff and directional signage to your parking location.
- Please be patient with the departure process as the schools safety is our number 1 priority.