



FIVE IMMERSIVE WORLDS. ONE AMAZING THEME PARK.

Universal Epic Universe offers different worlds for everyone. Step through amazing portals transporting you to the excitement of The Wizarding World of Harry Potter™ - Ministry of Magic™, SUPER NINTENDO WORLD™, How to Train Your Dragon - Isle of Berk, Dark Universe and Celestial Park. Visit our [website](#) to learn more.

Youth groups wanting to purchase a 1-Day Epic Universe ticket should be aware of the following policies:

- **Discounts:** There is no youth group discount or complimentary tickets for 1-Day Epic Universe tickets. To see discounted youth group ticket options for groups visiting for multiple days please visit [website](#) instead.
- **Ease of Ordering:** Our ticket order form allows you to conveniently purchase tickets for groups of 10 or more in a single transaction. Unlike the website, your tickets are group-specific rather than name-specific, giving you the flexibility to accommodate any last-minute changes in attendees.
- **Date-Based Pricing:** Prices vary by day, plus tax. Pricing for Epic Universe tickets is very subject to change, at any time, without notice.
- **Validity Window:** The 1 Day Universal Epic Universe Ticket is valid for one (1) calendar day. The ticket is valid only on the date selected and printed on the ticket. The ticket will expire in full on the expiration date printed on the ticket.
- **Availability:** Certain days may reach capacity and tickets will sell out. Availability of tickets on a specific date is not guaranteed until you receive a confirmation email and payment has been received.
- **Payment Options:** Paying in advance with a credit card is strongly recommended. Pricing is not guaranteed until payment has been received.
- **Refunds:** 1 Day Universal Epic Universe tickets are non-refundable.
- **Modifications:** Additional tickets, added to an existing order, are subject to the most current price and availability.
- **Tax Exemption:** Florida law states that each admission charge is taxable unless the transaction is specifically exempt. To qualify for tax exemption, you must provide a copy of your valid Florida Consumer's Certificate of Exemption and payment must be made directly from the funds of the exempt entity. **In addition to your tax-exempt certificate**, you will be required to complete an affidavit confirming details of the exemption and payment method. To access this affidavit please visit [Tax Exempt Affidavit](#)

UNIVERSAL EPIC UNIVERSE 2026 YOUTH GROUP ORDER FORM



TICKET ORDER FORM SUBMISSION PROCESS

Email completed PDF order form to TicketReservations@UniversalOrlando.com

- Orders are not confirmed until you receive a confirmation email and payment has been processed.
- To avoid duplicate orders only submit your form once, and to check the status of your request please email TicketReservations@UniversalOrlando.com.

CREDIT CARD PAYMENT PROCESS

- Within seven (7) days of submitting your completed order request you will receive;
 - An itemized confirmation email from TicketReservations@UniversalOrlando.com **and**
 - An invoice email from Invoice@Authorize.net with a link to submit payment.
- The invoice will not include the itemized details of your order.
- Payment must be processed in a single transaction. Orders must be paid in full before they can be printed.
- We cannot accept payment over the phone and credit card information should **not** be sent via email.

GROUP INFORMATION

SCHOOL/ORGANIZATION NAME			TRAVEL AGENCY / TRAVEL PLANNER COMPANY (IF APPLICABLE)		
CONTACT NAME			CONTACT EMAIL ADDRESS		
MAILING ADDRESS		DAY PHONE	CELL PHONE		
CITY	STATE	ZIP CODE	TAX EXEMPT IN THE STATE OF FLORIDA?	Yes	No

TICKET ORDER

This form will not include prices. The only way to check availability and pricing is to visit [website](#). After confirming availability and pricing online please enter your order details below and send a completed form to TicketReservations@UniversalOrlando.com

Product	Quantity	Date	Price	Subtotal
1-Day Universal Epic Universe Ticket Adult (Ages 10+)				
1-Day Universal Epic Universe Ticket Child (Ages 3 - 9)				

ORDER FULFILLMENT PLEASE SELECT ONE (1) OPTION

Complimentary FedEx

- To be eligible for complimentary FedEx delivery, orders must be submitted **four (4) weeks** prior to arrival.
- Order must be submitted no less than 2 weeks prior to arrival to guarantee fulfillment.
- Orders must be paid in full before they can be printed or shipped.
- Please allow up to two (2) weeks from time of payment for delivery.
- Expedited delivery is not possible, no delivery on weekends, and signatures are required on all deliveries.
- On-site ticket pick up is **not** available at Universal Volcano Bay.