

UNIVERSAL ORLANDO RESORT

GUIDE FOR Safety and Accessibility

Effective Oct. 4, 2025



ARTIST CONCEPTUAL RENDERING

UNIVERSAL EPIC UNIVERSE

Welcome to Universal Orlando Resort

We have provided this guide to give you as much detailed information about each attraction experience as possible. Our goal is to ensure that everyone is able to make well-informed decisions about their ability to safely, comfortably, and conveniently experience each of our attractions. If, at any time, you feel that you do not have enough information to make these decisions, please feel free to contact us.

Additionally, we have included specific information for Guests with disabilities. This information provides a clear outline of the accommodations at each attraction, as well as the physical requirements for entering or exiting ride vehicles and other attraction areas. It is important to note that although all of our Attractions Attendants are eager to make your day as pleasant as possible, they are not trained in lifting or carrying techniques and therefore can not provide physical assistance. We suggest that Guests with disabilities bring a companion who can provide any physical assistance that may be needed.

How to Contact Us

You can message us at guestservices@universalorlando.com. Guest Services Coordinators are available seven days a week from 8:30am – 7:00pm EST and make every effort to respond to messages in 24 to 48 hours. If you require an immediate response, please call us at 407-224-4233, option 5 (five).

Participate Responsibly

FAILURE TO COMPLY WITH ANY POSTED REQUIREMENTS MAY RESULT IN SERIOUS INJURY OR EXPULSION FROM THE PARK.

Please Note

Parks, Attractions, or Entertainment may close due to refurbishing, capacity, weather, or special events; change operation hours and otherwise change or be discontinued without notice and without liability to the owners of Universal Orlando Resort. Details subject to change.

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UNIVERSAL EPIC UNIVERSE

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Attraction Symbol Descriptions

Warning Signs can be found at the entrance of each attraction to help determine the attractions that are suitable for Guests based on their abilities. You will see the following symbols used throughout the Attraction Information Section and our Warning Signs:



Metal detectors used at this attraction.



Do not ride if you have a history of heart conditions or abnormal blood pressure.



Do not ride if you have back, neck, or similar physical conditions.



Do not ride if you have unhealed surgery or fractures.



Do not ride if you have weakened bones or muscles.



Do not ride if you have the inability to independently maintain an upright position.

Do not ride if you have other conditions which may be aggravated by this ride.



Do not ride if you are an expectant mother.



Do not ride if you are susceptible to motion sickness or dizziness.



Do not ride if you are susceptible to fear of heights.



Do not ride if you have medical sensitivity to strobe effects.



Do not ride if you have medical sensitivity to fog effects.



Do not ride if you have fear of enclosed spaces.



Guests using mobility devices must transfer to the ride vehicle's seating.



Guests using mobility devices must be able to walk independently.



Guests must transfer to a standard wheelchair.



Guests may remain in standard wheelchairs throughout. Guests using motorized wheelchairs or electric convenience vehicles should see the attraction listing in this guide for further information.



Guests may remain in their Electric Convenience Vehicles (ECVs) or motorized wheelchairs throughout the attraction experience.



Guests must be of the indicated height to experience this attraction.



Closed Captioning Devices are available at this attraction. Ask an Attractions Attendant for details.



Please see an attendant for an assistive listening device.



Large print scripts with Braille are available for loan.



Attraction/ride vehicle can accommodate service animals.



Attraction/ride vehicle not accessible for service animals. Service animal kennel available upon request.



Guests **must secure** prosthetic limbs before riding to prevent hazards or loss due to ride forces.



Guests **must remove** prosthetic limbs before riding to prevent hazards or loss due to ride forces.



This attraction has specific requirements for prosthetics. Please see the attraction listing in this guide for further information.

Rider Requirements

For most rides and attractions, you must be able to independently maintain an upright position, and brace and support your torso, neck, and head while absorbing sudden and dramatic movements throughout the experience. For additional requirements, please consult the ride and attraction listing in this guide. If you have any questions, please see an Attractions Attendant or contact Guest Services.

Accessibility Accommodations

At Universal Orlando we are proud of providing accommodations that create a welcoming, inclusive environment and accessible experiences for our Guests. The queue experience at the majority of our attractions is an integral part of telling the story of the overall attraction experience. As a result, we have constructed our queues to be accessible to Guests using wheelchairs.

INDIVIDUAL ACCESSIBILITY CARD PROGRAM

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Universal Orlando has developed an Attractions Assistance Pass for Guests whose disability prevents them from waiting for extended periods in a conventional attraction queue environment. The Attractions Assistance Pass is an accommodation designed to provide equal access to theme park attractions and is not to bypass other Guests waiting in the attraction queue.

Guests requesting an attraction queue accommodation may obtain the IBCCES Individual Accessibility Card (IAC) by registering at accessibilitycard.org within 30 days of their visit to the park and at least 48 hours before their visit. The IAC registration consists of an online application that includes uploading necessary documentation. IBCCES does not require or ask Guests to disclose their medical or psychological diagnosis or condition.

Guests who only need to use their mobility device do not need to apply for the IAC as our attraction queues and park entrances are accessible. Once the Guest receives an approved IAC, a Universal Orlando Team Member will contact the cardholder to discuss the appropriate attraction queue accommodation for the cardholder's visit.

Note: An IAC does not guarantee a Guest will receive an Attractions Assistance Pass. Universal Orlando will determine the appropriate queue accommodation based on the cardholder's specific needs.

Guests who are unable to register in advance may contact Universal Orlando's Guest Services team at (407) 224-4233 or visit any Guest Services location at the theme parks for additional information.

Note: Universal Orlando does not issue the IAC. Only IBCCES can issue the IAC.

Safety Advisory

FOR YOUR SAFETY

Shoes and shirts must be worn at all times. Read all health and safety requirements for each attraction as they are not all the same. You know your physical conditions and limitations; Universal Orlando does not. If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, do not experience the attraction.

RIDE INFORMATION

For your safety and the safety of others, always face forward, keeping your hands and feet inside the ride vehicle at all times. Remain seated until the ride comes to a complete stop and you receive instruction to exit the vehicle.

LOST ITEMS

Never attempt to recover a lost item while riding. Notify an Attractions Attendant for assistance and we will do everything we can to recover your property as quickly as possible.

RESTRAINT SYSTEMS

All passenger restraint systems, including lap bars, shoulder harnesses, and seat belts must be positioned and fastened properly to assure Guest safety. Guests who do not fit properly within any safety restraint will not be permitted to ride.

Large-framed Guests may not be accommodated on the following rides and are strongly encouraged to try the test seats provided at the entrance of the attractions to ensure their ability to ride.

UNIVERSAL EPIC UNIVERSE

- Curse of the Werewolf
- Dragon Racer's Rally
- Harry Potter and the Battle at the Ministry™
- Hiccup's Wing Gliders
- Mario Kart™: Bowser's Challenge
- Mine-Cart Madness™
- Monsters Unchained: The Frankenstein Experiment
- Stardust Racers
- Yoshi's Adventure™

Large-framed Guests may not be accommodated on the following rides:

UNIVERSAL EPIC UNIVERSE

- Constellation Carousel

MAGNETIC FIELDS

Many common devices produce electric or magnetic fields. They are used in everyday life as well as in our parks. The magnetic fields are generally confined to the equipment and should pose no concern as our Guests are not exposed to the proximity of the fields. Please see an Attractions Attendant for further information.

LOOSE AND FREE-FLOWING ARTICLES

Loose articles such as cell phones, photography devices, umbrellas, and keys are prohibited at most attractions and should be left with a non-rider or secured in a locker.

In addition, items that could potentially extend out of the ride vehicle, either before or during the ride experience, must be properly secured before riding. Excessively long hair, long and flowing articles of clothing, and/or accessories must be removed, tucked in, or tied back.

LOCKERS

Lockers are available at the following attractions (additional fees may apply):

UNIVERSAL EPIC UNIVERSE

- Hiccup's Wing Gliders
- Monsters Unchained: The Frankenstein Experiment
- Stardust Racers

METAL DETECTORS



Guests wishing to experience Stardust Racers will be required to pass through a metal detector as loose articles are strictly prohibited on this attraction.

General Information

PARKING

Guests entering the Toll Plaza with an Accessible Parking Permit will be directed to our accessible parking spots. Limited accessible Electric Vehicle parking is available.

RESORT TRANSPORTATION

Complimentary bus transportation is available for access between Universal Theme Parks and Universal CityWalk, as well as to the Universal Orlando Resort Hotels.

WHEELCHAIR RENTAL

If you require a wheelchair or Electric Convenience Vehicle (ECV), limited quantities are available for rent on a first come, first served basis. The Wheelchair Rental facilities are located inside the theme park entrance to the left. ECV's can be rented just inside the main entrance turnstiles of the park at the stroller rental facility. If additional assistance is needed, please notify a Team Member.

With the exception of The Untrainable Dragon, none of the ride vehicles or attraction queues at Universal Orlando will accommodate ECVs. At those rides which can accommodate standard wheelchairs, Guests may transfer from their ECV into a standard wheelchair that is provided at each location. If you can not transfer to a standard wheelchair, please see an Attractions Attendant.

RESTROOMS

All restrooms within the theme park have facilities that are accessible for Guests using wheelchairs.

FAMILY RESTROOMS

For your convenience, Universal Orlando Resort provides family restrooms. Please refer to the mobile app for current locations.

FIRST AID

Our First Aid facilities are staffed with registered nurses and professional paramedics. In Universal Epic Universe, the primary First Aid Station is located adjacent to The Wizarding World of Harry Potter™ - Ministry of Magic™. Please see the mobile app for exact location. There is also a satellite facility located at Guest Services in Celestial Park. If you have any questions or need additional assistance, ask any Team Member or stop by Guest Services inside the main entrance.

ADULT CHANGING TABLES

An adult changing table is provided at our primary First Aid Station located adjacent to The Wizarding World of Harry Potter™ - Ministry of Magic™.

NURSING FACILITY AND QUIET ROOM

Nursing facilities and a quiet room are located at our Family Care Center.

Guests Using Wheelchairs



For your enjoyment and convenience, all of our shopping and dining facilities are wheelchair accessible. Also, our stage shows have areas reserved for "Accessible Viewing."

These areas are clearly marked with the International Symbol of Accessibility.

At most of our attractions, the queue experience is an important part of telling the story of the overall attraction experience. As a result, we have made all of our queues accessible to Guests using wheelchairs. There are specific boarding requirements and accommodations for those using wheelchairs at each attraction. At most attractions, if you are capable of transferring to the attraction seating (either by yourself or with the assistance of another person in your party), you may transfer. See below for a list of attractions which require Guests to walk independently.

For the safety of our Guests, certain attractions contain a height requirement due to the dynamic elements in the ride system. Guests who are unable to stand independently for height verification should see an Attractions Attendant for further information.

Additionally, certain attractions are capable of allowing Guests to remain in their standard wheelchair:

UNIVERSAL EPIC UNIVERSE

- Astronomica
- Constellation Carousel
- Fyre Drill
- Le Cirque Arcanus™
- Mario Kart™: Bowser's Challenge
- The Untrainable Dragon
- Viking Training Camp
- Yoshi's Adventure™

The following attractions have been designed to accommodate those transferring from their wheelchair to the ride vehicle:

UNIVERSAL EPIC UNIVERSE

- Constellation Carousel
- Curse of the Werewolf
- Harry Potter and the Battle at the Ministry™
- Hiccup's Wing Gliders
- Mario Kart™: Bowser's Challenge
- Mine-Cart Madness™

At the following attractions, Guests using mobility devices must be able to walk independently:

UNIVERSAL EPIC UNIVERSE

- Dragon Racer's Rally
- Monsters Unchained: The Frankenstein Experiment
- Stardust Racers

Guests Using Electric Convenience Vehicles (ECV)



Universal Orlando's resort shuttles are equipped with a wheelchair lift to transport Guests to/from our parks, Resort hotels, and CityWalk. Wheelchairs, ECV's, and other mobility devices must fit without being forced on lifts, ramps, and in designated wheelchair spaces. Guests in ECV's and other mobility devices must transfer to the shuttle seating.

At the attractions, with the exception of The Untrainable Dragon, none of the ride vehicles or attraction queues at Universal Epic Universe will accommodate Electric Convenience Vehicles (ECV). At those rides which can accommodate standard wheelchairs, Guests may transfer from their ECV into a standard wheelchair that is provided at each location. If you can not transfer to a standard wheelchair, please see an Attractions Attendant.

Guests must adhere to Universal's safe usage policy noted below for powered mobility devices such as, but not limited to, power-driven wheelchairs, Electric Convenience Vehicles/scooters, Segways, or other power-driven mobility devices.

- Guests using powered mobility devices must operate them at a safe speed equivalent to or slightly slower than surrounding pedestrians.
- Powered mobility devices are prohibited on escalators and must utilize elevators.
- Guests using powered mobility devices must power down and remove keys (as applicable) when left unattended.
- Guests using powered mobility devices are responsible for any harm, damages, or injury caused to any person or property by the powered mobility device user's intentional, reckless, or negligent usage of the powered mobility device.
- We are not responsible for any harm or damage caused to any powered mobility device by other Park Guests, or while a powered mobility device is left unattended, or while a powered mobility device is used in violation of these rules.
- Hoverboards are not permitted in the park.

Guests with Hearing Disabilities

CAPTIONING



The following attractions offer Closed Captioning devices:

UNIVERSAL EPIC UNIVERSE

- Harry Potter and the Battle at the Ministry™
- Le Cirque Arcanus™
- Monsters Unchained: The Frankenstein Experiment
- The Untrainable Dragon

Please check Attraction Warning Signs at the entrance of each attraction for availability. Please see an Attractions Attendant for further assistance.

AMERICAN SIGN LANGUAGE INTERPRETING SERVICES



Interpreting services in American Sign Language may be requested at no charge for select in-park live action shows in Universal Epic Universe. Please email requests with a minimum of 14 days advance notice to signlanguageservices@universalorlando.com. You will be contacted prior to your visit to confirm arrangements.

SHOW SCRIPTS

Scripts outlining the dialogue for select in-park live action shows are also available for loan inside Universal Epic Universe at the following locations:

UNIVERSAL EPIC UNIVERSE

- Le Cirque Arcanus™
- The Untrainable Dragon

Please see an Attractions Attendant for further assistance.

Guests with Vision Disabilities

LARGE PRINT AND BRAILLE SCRIPTS

Large print and Braille scripts outlining the dialogue for select in-park live action shows are available for loan inside Universal Epic Universe at the following locations:

UNIVERSAL EPIC UNIVERSE

- Le Cirque Arcanus™
- The Untrainable Dragon

Please see an Attractions Attendant for further assistance.

WHITE CANES



Many attractions can accommodate a Guest with a white cane which may need to be collapsed and secured during the ride experience. On those attractions where the white cane may become lost due to ride forces or present a potential hazard to other Guests, an Attractions Attendant will store the white cane for you once you are seated. The Attractions Attendant will have the white cane available as soon as the attraction vehicle is stopped in the unload area. White canes will be stored by an Attractions Attendant at the following attractions:

UNIVERSAL EPIC UNIVERSE

- Constellation Carousel
- Curse of the Werewolf
- Dragon Racer's Rally
- Harry Potter and the Battle at the Ministry™
- Hiccup's Wing Gliders
- Monsters Unchained: The Frankenstein Experiment
- Stardust Racers

Please see an Attractions Attendant with any questions or for further assistance.

Service Animals



Trained Service Animals are welcome at Universal Orlando Resort. Animals who do not meet the definition of a Service Animal will not be permitted in the park. Service Animals

must be harnessed, leashed, or tethered, unless these devices interfere with the Service Animal's work or the individual's disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls. In order to assist the owner in making an informed decision about their Service Animal's safety, each attraction has its own specific entry/boarding requirements. To ensure the safety of the Service Animal, the service animal must remain on the floor of the ride vehicle and its tail (or other appendages) must not extend beyond the floor of the ride vehicle. Please consult the listing for each attraction in this guide for more information. Guests may experience the following attractions with their Service Animal:

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UNIVERSAL EPIC UNIVERSE

- Astronomica
- Constellation Carousel
- Le Cirque Arcanus™
- Fyre Drill
- The Untrainable Dragon
- Viking Training Camp
- Yoshi's Adventure™

Portable Service Animal kennels are available while you enjoy certain attractions. Please note that our Team Members can not assist in the handling of Service Animals.

Relief areas are available throughout the resort. Please refer to the Universal Orlando Resort mobile app for specific locations.

Guests with Prostheses

Please review the attraction requirements in the Attraction Information section to ensure rider eligibility as some of our attractions have specific natural limb requirements to ride safely.

The following attractions require Guests to **remove** all prosthetic limbs before riding.

- Dragon Racer's Rally: once prosthetic limbs have been removed, you must be able to brace your body with at least one natural upper extremity and when seated, both natural legs must terminate below the knee.
- Stardust Racers: once prosthetic limbs have been removed, you must be able to brace your body with at least one natural upper extremity and both natural legs must terminate below the ankle.

The following attraction requires Guests to **remove** prosthetic arms and **secure** prosthetic legs before riding:

- Curse of the Werewolf: when seated, you must be able to brace your body with either (a) one natural upper extremity with both natural legs that terminate below the ankle or (b) two natural upper extremities and one natural leg which terminates below the ankle.

Guests must properly **secure** all prosthetic limbs before riding the following attractions to prevent hazards or loss due to ride forces:

UNIVERSAL EPIC UNIVERSE

- Hiccup's Wing Gliders
- Mine-Cart Madness™
- Monsters Unchained: The Frankenstein Experiment

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Guests with Casts

Guests with casts or braces will be restricted from riding rides where the cast or brace may present a hazard to the guest or others. Casts must fit comfortably in the vehicle and not interfere with proper functioning of the ride restraint. Please see an Attractions Attendant for further information.

Guests must be able to meet the rider requirements of each Attraction. For the following Attractions, Guests cannot ride if the cast covers an area that is required for the Guest to meet the ride requirements of the attraction.

UNIVERSAL EPIC UNIVERSE

- Dragon Racer's Rally
- Stardust Racers
- Monsters Unchained: The Frankenstein Experiment

Please review the attraction requirements in the Attraction information section to ensure rider eligibility.

Guests Using Medical Devices

Oxygen concentrators, insulin pumps, or other devices may be permitted if they can be secured and not interfere with the ride restraint. Please see an Attractions Attendant for further information.

Due to the dramatic movement of the ride vehicles and certain special effects, oxygen tanks (including compressed and liquid) are only permitted at the following attractions:

UNIVERSAL EPIC UNIVERSE

- Astronómica
- Le Cirque Arcanus™
- The Untrainable Dragon
- Viking Training Camp

Certain attractions have lockers available to store select medical devices (epinephrine auto-injectors, inhalers, etc.). Please see an Attractions Attendant for further information.

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Evacuations

If an evacuation of an attraction or venue is required, Guests may be required to navigate stairs, narrow walkways, or ladders. Please have a member of your party assist you, or wait in the ride vehicle for assistance. Canes or crutches may be brought to you before exiting the vehicle.

Accompanied by a Supervising Companion

Any child who meets the minimum height requirement of the attraction but does not meet the 48" (122cm) ride-alone height requirement must be accompanied by a Supervising Companion. A Supervising Companion is defined as someone who is 14 years of age or older and meets all other attraction ridership requirements. Children under 48" (122cm) must be able to sit upright unassisted on all rides.

Explanation of Terms

We use a standard set of terms to describe each of our attractions. Our intent is to provide you with a clear understanding of each attraction's dynamics and physical requirements so that you can make an informed decision about experiencing them. The attraction information in this guide will be presented in the following categories:

ATTRACTION DESCRIPTION

This section outlines the specific attraction experience.

IMPORTANT ACCESS INFORMATION

This section outlines specific physical restrictions and requirements to ensure a comfortable and safe ride experience.

RIDER REQUIREMENTS

This section outlines the physical abilities required to experience the attraction.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This section outlines the level of accommodation and other special instructions for Guests accompanied by service animals. Review this information fully before experiencing each attraction and please see an Attractions Attendant for further information.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

This section outlines the level of accommodation and other special instructions for persons using mobility devices. Review this information fully before experiencing each attraction and please see an Attractions Attendant for further information.

Astronomica

ATTRACTION DESCRIPTION

This is an interactive children's play area with water elements, lights, and music.

IMPORTANT ACCESS INFORMATION



- Supervising Companion required for children under 48" (122cm) in height.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

Service animals are allowed near the water play area but not in or on the interactive water feature or its drained area.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Constellation Carousel

ATTRACTION DESCRIPTION

This carousel has an array of celestial creatures to choose from which will rotate individually in addition to the ride's overall constant circular motions.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

- You must be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with either (a) one upper extremity while forming a saddle posture with two legs (natural or prosthetic) or (b) a saddle posture with two legs (natural or prosthetic) which terminate below the knee.
- Moonships are available for Guests who can not ride independently.
- No hand-held infants.
- No lap sitting.
- You must be able to take a step up and climb onboard the celestial character, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space in the moonship vehicles. The vehicle has constant circular motion.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for further information.

Dragon Racer's Rally

ATTRACTION DESCRIPTION

This ride lifts you high in the air and includes climbing, tilting, turning, and dropping. The rider controls the tilting movement and inversions of the vehicle.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Stow all loose articles (phones, hats, glasses, video-recording equipment, cameras, wallets, keys, etc.) in the spaces provided or leave with a non-rider.

RIDER REQUIREMENTS

- You must be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one natural upper extremity.
- When seated, both natural legs must terminate below the knee. No prosthetic limbs.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction can not accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions attendant for further information. Guests using mobility devices must be able to walk independently.

Fyre Drill

ATTRACTION DESCRIPTION

This ride is a water journey in a touring boat. Riders will get wet, possibly soaked.

IMPORTANT ACCESS INFORMATION



- Supervising Companion required for children under 48" (122cm) in height.

RIDER REQUIREMENTS

- You must be able to independently (1) maintain an upright position and (2) support your torso, neck, and head while absorbing sudden and dramatic movements, or be accompanied by a Supervising Companion.
- No hand-held infants.
- No lap sitting.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction has adequate floor space throughout and adequate side barriers for containment. There are several water effects that will spray water into the vehicle at unexpected intervals.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for further information.

Hiccup's Wing Gliders

ATTRACTION DESCRIPTION

This high-speed roller coaster includes sudden and dramatic acceleration, climbing, tilting, dropping, and backwards motion.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Stow all loose articles (phones, hats, glasses, video-recording equipment, cameras, wallets, keys, etc.) in the lockers provided or leave with a non-rider.
- Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- You must be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one leg (natural or prosthetic) that terminates below the knee.
- You must be able to take a small step into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction can not accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

The Untrainable Dragon

ATTRACTION DESCRIPTION

This theatrical presentation includes sudden and intense sound effects, theatrical lighting effects, and performers in close proximity to the audience.

IMPORTANT ACCESS INFORMATION



Guests who are deaf or hard-of-hearing should notify an Attractions Attendant for a closed captioning device for the attraction.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction has adequate floor space throughout. There are various performers in direct proximity to the audience.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Viking Training Camp

ATTRACTION DESCRIPTION

This is an outdoor children's play area where young vikings can climb and explore towers; play on themed slides, drums, and chimes; and participate in an interactive sheep launcher game.

IMPORTANT ACCESS INFORMATION



- Supervising Companion required for children under 48" (122cm) in height.
- If assistance is needed, we suggest this area be enjoyed with a companion as each element requires some degree of physical strength (including climbing, jumping, and crawling) to experience.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction has adequate floor space throughout.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Harry Potter and the Battle at the Ministry™

ATTRACTION DESCRIPTION

This ride takes place on a high-speed vehicle that will suddenly and dramatically accelerate, stop, spin, climb, and drop. The movement of the vehicle includes strong tilting and jarring actions.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Guests who are deaf or hard-of-hearing should notify an Attractions Attendant for a closed captioning device for the attraction.
- Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- You must be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with either (a) one upper extremity and one leg (natural or prosthetic) which extends to edge of seat or (b) two legs (natural or prosthetic) which extend to the floor of the vehicle.
- No lap sitting.
- You must be able to take a small step into the ride vehicle compartment, either independently or with assistance from a companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction can not accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



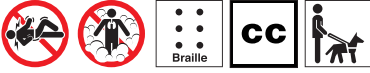
This attraction has a device to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

Le Cirque Arcanus™

ATTRACTION DESCRIPTION

This live action show includes sudden and intense sound effects.

IMPORTANT ACCESS INFORMATION



- Guests who are deaf or hard-of-hearing should notify an Attractions Attendant for a closed captioning device for the attraction.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction has adequate floor space throughout. There are various performers in direct proximity to the audience.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Curse of the Werewolf

ATTRACTION DESCRIPTION

This high-speed roller coaster includes sudden and dramatic acceleration, climbing, tilting, dropping, spinning, and backwards motion.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Secure all loose articles before riding.
- Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- You must be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with either (a) one natural upper extremity with both natural legs that terminate below the ankle or (b) two natural upper extremities and one natural leg which terminates below the ankle.
- Prosthetic arms must be removed to prevent hazards or loss due to ride forces. Prosthetic legs must be secured.
- You must be able to take a small step into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction can not accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

Monsters Unchained: The Frankenstein Experiment

ATTRACTION DESCRIPTION

This ride simulates dramatic aerobatics. The ride vehicle will suddenly accelerate, stop, turn, spin, climb, and drop.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Guests who are deaf or hard-of-hearing should notify an Attractions Attendant for a closed captioning device for the attraction.
- Stow all loose articles (phones, hats, glasses, video-recording equipment, cameras, wallets, keys, etc.) in the lockers provided or leave with a non-rider.
- For Guests with difficulty transitioning between a stationary platform and a moving platform, a non-moving transfer station is available to aid with transfer. Please see an Attractions Attendant for further information.

RIDER REQUIREMENTS

- You must be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, both legs (natural or prosthetic) must extend to edge of seat or terminate below the knee.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction can not accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



Guests using mobility devices must be able to walk independently.

Mario Kart™: Bowser's Challenge

ATTRACTION DESCRIPTION

This augmented-reality ride simulates the action of a high-speed adventure and includes sudden and dramatic acceleration, stopping, spinning, turning, backwards motion, and jarring actions.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- You must be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one leg (natural or prosthetic) that extends to edge of seat or terminate below the knee.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction can not accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an Attractions Attendant for further information.

Mine-Cart Madness™

ATTRACTION DESCRIPTION

This high-speed roller coaster ride includes sudden and dramatic acceleration, climbing, tilting, and dropping.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Secure all loose articles before riding.
- Supervising Companion required for children 40"-48" (102cm-122cm) in height.

RIDER REQUIREMENTS

- You must be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one upper extremity.
- When seated, both legs (natural or prosthetic) must terminate below the knee.
- You must be able to take a small step into the ride vehicle compartment, either independently or with assistance from your companion.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction can not accommodate service animals. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an Attractions Attendant for further information.

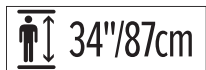
For Guests with difficulty transitioning between a stationary platform and a moving platform, a non-moving transfer station is available to aid with transfer. Please see an Attractions Attendant for further information.

Yoshi's Adventure™

ATTRACTION DESCRIPTION

This ride is in constant slow motion and includes gentle climbing, turning, and dropping.

IMPORTANT ACCESS INFORMATION



- This ride employs safety restraints which may not accommodate certain people due to their body shape or size.
- A test seat is available in the front of the attraction entrance to assist Guests in determining their ability to ride.
- Supervising Companion required for children 34"-48" (87cm-122cm) in height.

RIDER REQUIREMENTS

- You must be able to independently: (1) maintain an upright position, (2) support your torso, neck, and head while absorbing sudden and dramatic movements, and (3) brace your body with at least one leg (natural or prosthetic) that extends to edge of seat.
- No lap sitting.

INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has adequate side barriers for containment.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

This attraction has a modified ride vehicle



to assist you in entering the ride vehicle. Please see an Attractions Attendant for further information.

HEIGHT REQUIREMENTS

	ATTRACTION	MINIMUM HEIGHT REQUIREMENT	SUPERVISING COMPANION FOR CHILDREN
UNIVERSAL EPIC UNIVERSE	Constellation Carousel	–	under 48" (122cm)
	Curse of the Werewolf	40" (102cm)	40"-48" (102cm-122cm)
	Dragon Racer's Rally	48" (122cm)	–
	Fyre Drill	–	under 48" (122cm)
	Harry Potter and the Battle at the Ministry™	40" (102cm)	40"-48" (102cm-122cm)
	Hiccup's Wing Gliders	40" (102cm)	40"-48" (102cm-122cm)
	Mario Kart™: Bowser's Challenge	40" (102cm)	40"-48" (102cm-122cm)
	Mine-Cart Madness™	40" (102cm)	40"-48" (102cm-122cm)
	Monsters Unchained: The Frankenstein Experiment	48" (122cm)	–
	Stardust Racers	48" (122cm)	–
	Yoshi's Adventure™	34" (87cm)	34"-48" (87cm-122cm)

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